

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 19 October 2022 4:03 PM  
**To:** Yap Mee Key; SUR  
**Subject:** FW: ERGO REF. CDMPG22002155 | Arrange Survey SKT8610B DOA 13.10.2022 (OD)

Dear Mee Key,

As instructed by our client , please proceed to repair the **insured vehicle SKT 8610B (Excess \$700.00)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Monday, 17 October 2022 2:42 PM  
**To:** [yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg); admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** 'Admin' <[support@insurlogic.net](mailto:support@insurlogic.net)>  
**Subject:** ERGO REF. CDMPG22002155 | Arrange Survey SKT8610B DOA 13.10.2022 (OD)

Hi LKK

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Yap Mee Key <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>  
**Sent:** Monday, 17 October 2022 11:36 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** FW: Arrange Survey SKT8610B DOA 13.10.2022 (OD)

Dear Officer,

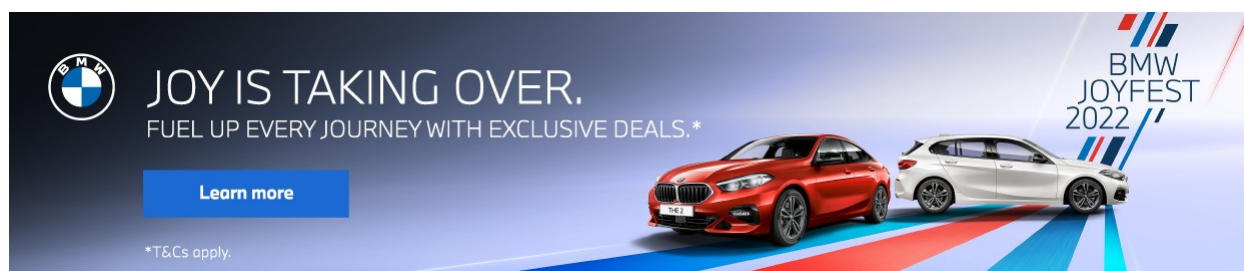
Kindly assign a survey to conduct. Vehicle grounded since 13.10.2022.  
Owner keep chasing on the progress.  
Thank you.

Best Regards,

Yap Mee Key  
Motor Claims Advisor  
Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos

TEL: +65 1800 2255 269  
FAX: +65 6479 4601  
Mobile: +65 9116 5199  
Address : 303 Alexandra Road, Singapore 159941  
Email: [yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)



**From:** Yap Mee Key  
**Sent:** Saturday, 15 October 2022 8:19 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Inthiran Thurasamy <[inthiran.thurasamy@simedarby.com.sg](mailto:inthiran.thurasamy@simedarby.com.sg)>; Cresendo Llurca Lagman <[cresendo.lagman@simedarby.com.sg](mailto:cresendo.lagman@simedarby.com.sg)>  
**Subject:** Arrange Survey SKT8610B DOA 13.10.2022 (OD)

Dear Officer,

Kindly schedule a survey.  
Vehicle grounded since 13.10.2022 at 303 Alexandra Rd, S 159941.  
PIC : Meekey 9116 5199

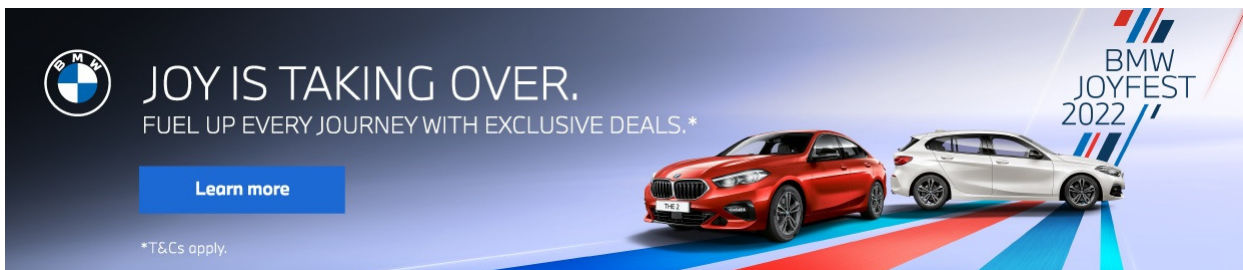
Thank you..

Best Regards,

Yap Mee Key  
Motor Claims Advisor  
Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos

TEL: +65 1800 2255 269  
FAX: +65 6479 4601  
Mobile: +65 9116 5199  
Address : 303 Alexandra Road, Singapore 159941  
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