

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Monday, 17 October 2022 9:55 AM
To: Lynn Khong; SUR; assignments
Subject: RE: OUR REF: SNM22D207358/C02/SLQ7522H/KHONGLH & YOUR REF: SMH3789S
DOA : 14/10/2022 | SJE LKK

Dear Lynn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Friday, 14 October 2022 5:45 PM

To: HD Perfect Autowork <hdperfectautowork@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: OUR REF: SNM22D207358/C02/SLQ7522H/KHONGLH & YOUR REF: SMH3789S DOA : 14/10/2022 | SJE LKK

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Shanelle,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Meanwhile, our insured has not reported.

Please let us have your client's SAS.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Friday, 14 October 2022 5:37 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D207358/C02/SLQ7522H/KHONGLH & YOUR REF: SMH3789S DOA : 14/10/2022 | PRS SUR LIST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

Kindly arrange

8. Adrian Ling (LKK)

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Oct 14, 2022 at 5:17 PM Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Shanelle,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Friday, 14 October 2022 4:09 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SMH3789S (Pre-Inspection) / Your Vehicle : SLQ7522H | DOA : 14/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Chang Jik Xian** to notify you of a road traffic accident on **14/10/2022** at about **14:00 hours** at/along **Bishan Street 22 Towards Marymount Road** involving our client's/customer's vehicle registration number **SMH3789S** and vehicle registration number **SLQ7522H** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SMH3789S is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

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Singapore 415875