

Our Ref: CT1022/SHA7721G/CK(st)
Date: 24.11.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506046W

**ACCIDENT ON 07.10.2022 INVOLVING SHA7721G & YQ 1976S ALONG ANG MO KIO AVE 1 SLIP
RD TO CTE**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA7721G, which was involved in the captioned accident with your insured vehicle No YQ 1976S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,453.53
2. Loss of Rental	7 days x S\$ 125.19	S\$	876.33
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **6,891.86**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA7721G , YQ1976S
ANG MO KIO AVE 1 SLIP RD TO CTE****ON 07-Oct-22 14:20**

I / We

NEO CHU YOK

(Hirer) NRIC No.:

SXXXX570I

and/or

(Relief) NRIC No.:

SXXXX570I

Taxi Number

SHA7721G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Oct-2022

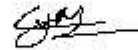
Name of Hirer

NEO CHU YOK

Hirer NRIC

SXXXX570I

Signature :



Address

**639 JURONG WEST STREET 61 #11...
640639**

Contact No.

98566150

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00144222100 Claim No : SNM22D207343/C02/YQ1976S/LEEPG
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : **S\$6,506.67**
SINGAPORE DOLLARS SIX THOUSAND FIVE HUNDRED SIX AND CENTS
SIXTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA7721G
Insured Vehicle No. : YQ1976S

Date of Loss : 07/10/2022
Place of Accident : ANG MO KIO AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TIANMING CONSTRUCTION PTE LTD
Driver Name : AMIN RUHUL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,453.53
(3) Loss of Use/Rental/Earning	S\$	1,051.14
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,506.67
	=====	

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  Date : 2.2.2023
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7721G

**MAKE
HYUNDAI**

MODEL
IONIQ(G3)

DATE OF REG
28.10.2021

CHASSIS CODE
KMHC851CVLU194840

INV. NO/DATE
92734703 23.11.2022

JOB NO.
305532285

ODOMETER READING

DATE/TIME IN
07.10.2022 15:35

Description : 3P 07.10.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,549.70	20.00	2,039.76
0005	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0006	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0007	04-01-0104-2175	SYMBOL MARK-H	1	24.30	20.00	19.44
0008	04-01-0104-2544	CAP-RR HOOK	1	98.80	20.00	79.04
0009	04-01-0104-2257	GLASS ASSY-TAIL GATE LOWER#	1	584.90	20.00	467.92
0010	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92734703	5,453.53	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

801001.2

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7721G

**MAKE
HYUNDAI**

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DATE OF REG
28.10.2021

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INV. NO/DATE
92734703 23.11.2022

JOB NO.
305532285

ODOMETER READING

DATE/TIME IN
07.10.2022 15:35

S/No	Part No.		Qty	Unit Price	%Disc	Net
0011	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0012	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0013	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	40.00	0.00	40.00
0014	28-01-9999-2034	ZIG BOOK NOW APP LOGO REAR BONNET CTPL	1	30.00	0.00	30.00
SUB-TOTAL			:			3,726.76

JOB NATURE

0001	PB	PANEL BEATING SHA7721G-TP	700.00	700.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00
0004	L	REMOVE/ REFIX BOOT LID GLASS	100.00	100.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92734703	5,453.53	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7721G

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
28.10.2021

CHASSIS CODE
KMHC851CVLU194840

INV. NO/DATE
92734703 23.11.2022

JOB NO.
305532285

ODOMETER READING

DATE/TIME IN
07.10.2022 15:35

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-204	REMOVE/REFIX REVERSE SENSOR		40.00		40.00
SUB-TOTAL				:		1,370.00

Items total	5,096.76
Add GST @ 7.000 %	356.77
Invoice amount	5,453.53

Issued by : CHEWBEELENG 23.11.2022 14:33:20
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92734703	5,453.53	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22100106

Date: 23 November 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/10/2022 @ 14:20 hrs
ALONG ANG MO KIO AVE 1 SLIP RD TO CTE
INVOLVING YQ1976S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7721G** (the "Taxi"). The Taxi was hired to **NEO CHU YOK IC NO SXXXX570I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 77216

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
1 10 22	YB 62	0	7	3	7	205	13.10	20.56
2 10 22	YB 62	0	7	3	8	119	15.50	21.20
3 10 22	YB 62	0	7	4	2	319	08.20	19.49
4 10 22	YB 62	0	7	4	4	220	09.30	22.10
5 10 22	YB 62	0	7	4	6	210	11.30	20.07
6 10 22	YB 62	0	7	4	9	276	08.40	17.55
7 10 22	YB 62	0	7	5	1	182	08.00	15.50
7 10 22	Accident Repair						15.35	-
13 10 22	Qly						-	10.30

Qly

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YQ1976S

Date of Accident

07/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **23/12/2021 - 22/12/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **07/10/2022 16:33**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 October 2022 4:44 PM
To: TIANMING0919@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING YQ1976S(CHINA TAIPING) AND SHA7721G AT/ ALONG ANG MO KIO AVE 1 TWDS CTE ON 07/10/2022

TIANMING CONSTRUCTION PTE LTD
DRIVER: AMIN RUHUL

[By Email Only]

Dear Sir/Madam,

You Ref: YQ1976S
Our Ref: CC3/CTI22010238/Gpa3
ACCIDENT INVOLVING YQ1976S(CHINA TAIPING) AND SHA7721G AT/ ALONG ANG MO KIO AVE 1 TWDS CTE ON 07/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA7721G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement - Accident Involving YQ1976S (OI : CTI - TBA) and SHA7721G (TP : LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Tue 17/1/2023 11:00 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Hi Hsiao Tong

Please proceed as proposed. NO GLOBAL SUM settlement.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 17 January 2023 12:42 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement - Accident Involving YQ1976S (OI : CTI - TBA) and SHA7721G (TP : LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

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Your ref: **SNM22D207343/C02/YQ1976S/LEEPG**

LKK ref : CC3/CTI22010238/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ1976S(CHINA TAIPING) AND SHA7721G(TP) ON 07/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$6,506.67(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,919.84	\$ 5,453.53 (\$5,096.76 + 7%GST)
2. Loss of Rental (7days x \$125.19)	\$ 876.33	\$ 751.14 (6days x \$125.19)
3. Loss of Income (7days x \$80.00)	\$ 560.00	\$ 300.00 (6days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00

Total	\$11,358.17	<u>\$ 6,506.67</u>
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Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 17 October 2022 4:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement - Accident Involving YQ1976S (OI : CTI - TBA) and SHA7721G (TP : LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 October 2022 3:50 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement - Accident Involving YQ1976S (OI : CTI - TBA) and SHA7721G (TP : LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D207343/C02/YQ1976S/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 17 October 2022 12:24 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YQ1976S (OI : CTI - TBA) and SHA7721G (TP : LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7721G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)