## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 17 January 2023 12:42 PM

**To:** Cecilia Lee Peng Geok

**Cc:** Admin A; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] - SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement -

Accident Involving YQ1976S (OI: CTI - TBA) and SHA7721G (TP: LKK REF -

CC3/CTI22010238/Gpa3) on 07/10/2022

Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; SHA7721G doa 7.10.22.mp4;

LETTER TO OI.pdf

Your ref: SNM22D207343/C02/YQ1976S/LEEPG

LKK ref: CC3/CTI22010238/Gpa3q2

Dear Sirs/Mdm,

## ACCIDENT INVOLVING YQ1976S(CHINA TAIPING) AND SHA7721G(TP) ON 07/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$6,506.67(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,919.84	\$ 5,453.53 (\$5,096.76 + 7%GST)
2. Loss of Rental (7days x \$125.19)	\$ 876.33	\$ 751.14 (6days x \$125.19)
3. Loss of Income (7days x \$80.00)	\$ 560.00	\$ 300.00 (6days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$11,358.17	\$ 6,506.67

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 17 October 2022 4:21 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement - Accident Involving YQ1976S (OI: CTI -

TBA) and SHA7721G (TP: LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards Cecilia Lee

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Monday, 17 October 2022 3:50 pm

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Cecilia Lee < cecilia.lee@sg.cntaiping.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: O/R: SNM22D207343/C02/YQ1976S/LEEPG / RE: Direct Settlement - Accident Involving YQ1976S (OI: CTI -

TBA) and SHA7721G (TP: LKK REF - CC3/CTI22010238/Gpa3) on 07/10/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D207343/C02/YQ1976S/LEEPG.

Dear Cecilia,

Pls revert LKK.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via

email <u>claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 17 October 2022 12:24 am

**To:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving YQ1976S (OI: CTI-TBA) and SHA7721G (TP: LKK REF-

CC3/CTI22010238/Gpa3) on 07/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7721G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)