

Our Ref: CT1022/SHA2572C/CK(st)
Date: 21.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 12.10.2022 INVOLVING SHA2572C & SLX1860J ALONG TPE TWDS AIRPORT

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA2572C, which was involved in the captioned accident with your insured vehicle No SLX1860J.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,210.41
2. Loss of Rental	3 days x S\$ 126.47	S\$	379.41
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,831.82**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHA2572C , SLX1860J
TPE TWDS AIRPORT****ON 12-Oct-22 15:25**

I / We

ONG LEE CHOON

(Hirer) NRIC No.:

SXXXX741J

and/or

(Relief) NRIC No.:

SXXXX741J

Taxi Number

SHA2572C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

12-Oct-2022

Name of Hirer

ONG LEE CHOON

Hirer NRIC

SXXXX741J

Signature :



Address

**171 YISHUN AVENUE 7 #10-777
760171**

Contact No.

86867515

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00254902101 Claim No : SNM22D207397/C02/SLX1860J/TAYHP

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,741.82**
SINGAPORE DOLLAR ONE THOUSAND SEVEN HUNDRED FORTY ONE AND
CENTS EIGHTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2572C

Insured Vehicle No. : SLX1860J

Date of Loss : 12/10/2022

Place of Accident : TPE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MUHAMMAD SUFIYAN BIN MOHD HASHIM

Driver Name : MUHAMMAD SUFIYAN BIN MOHD HASHIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,210.41
(3) Loss of Use /Rental/Earning	S\$	529.41
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,741.82
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 14.7.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA2572C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
29.04.2022

CHASSIS CODE
JTDKKB3FU003096502

INV. NO/DATE
92889016 16.12.2022

JOB NO.
305532929

ODOMETER READING

DATE/TIME IN
12.10.2022 16:10

Description : 3P 12.10.2022

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

0001	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	654.96	25.00	491.22
			SUB-TOTAL	:		491.22

JOB NATURE

0001	PB	PANEL BEATING-SHA2572C-TP		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	L	R/I REVERSE SENSORS		40.00		40.00
			SUB-TOTAL	:		640.00

1) WHICH TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CLAIM ON OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFULT).

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92889016	1,210.41	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA2572C

INV. NO/DATE
92889016 16.12.2022

MAKE
TOYOTA

JOB NO.
305532929

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
29.04.2022

DATE/TIME IN
12.10.2022 16:10

CHASSIS CODE
JTDKB3FU003096502

Items total	1,131.22
Add GST @ 7.000 %	79.19
Invoice amount	1,210.41

Issued by : CHEWBEELING 16.12.2022 15:15:12
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY QUALIFIED DRIVERS.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92889016	1,210.41	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22100197

Date: 16 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/10/2022 @ 15:25 hrs
ALONG TPE TWDS AIRPORT
INVOLVING SLX1860J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2572C** (the "Taxi"). The Taxi was hired to **ONG LEE CHOON IC NO SXXXX741J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SLX1860J

Date of Accident

12/10/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **08/12/2021 - 07/12/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **13/10/2022 08:43**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			05	9	4	6	4	FROM		TO	
10	1935	0245	11/10/22	LC 0246	05	9	4	6	4	0622	1731		
5	0626	1750	11/10/22	WILLIE	05	9	6	2	7	1935	0320		
4	2000	0211	12/10/22	LC 0246						0646			
9	0638	1746	12/110	Accident						1610	✓		
6	1935	0215	14/110	Repair			L	Y		1430			
9	0638	1749											
6	1935	0320											
4	0621	2109											
1	0616	1241											
2	0628	1753											
1	1930	0223											

SHA 2572C

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 31 January 2023 2:31 pm
To: sufiyan.md.hashim@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLX1860J (CHINA TAIPING) AND SHA2572C AT/ALONG TPE ON 12/10/2022

Our Ref: CC3/CTI22010236/Gpa3q2

Insured Name : Muhammad Sufiyan Bin Mohd Hashim

Insured Driver : Muhammad Sufiyan Bin Mohd Hashim

Dear Sir/Madam,

ACCIDENT INVOLVING SLX1860J (CHINA TAIPING) AND SHA2572C AT/ALONG TPE ON 12/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA2572C** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hi Mr Muhammad Sufiyan Bin Mohd Hashim

I am Ezlyna from LKK Auto Consultants Pte Ltd

We are Loss Adjuster appointed by China Taiping Insurance for your motor vehicle SLX1860J.

We have emailed you on **31.01.2023** that we have received third party claim SHA2572C taxi for the accident on 12.10.2022.

Based on taxi SHA2572C's video footage (front & rear views) liability is not on your favour.

We will settle third party claim to avoid costly litigation.

If you have any enquiry pls call me back either Whatsapp this number or **68416051**

Thank you.

2:29 PM ✓✓

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 31 January 2023 2:31 pm
To: sufiyan.md.hashim@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLX1860J (CHINA TAIPING) AND SHA2572C AT/ALONG TPE ON 12/10/2022

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Friday, 14 July 2023 2:41 PM
To: Irene Tay
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022
Attachments: SHA2572C doa 12.10.22.mp4; Whatsapp to OI to settle TP claim.pdf

Dear Irene,

We refer to your email below.

Pls find enclosed video footage from TP WS. We have tried few times to call OI but to no avail. We have whatsapp OI that we will settle TP claim to avoid costly litigation (enclosed herewith).

We have sent offer & DV to TP WS. Thank you.

With warmest regards,
Ezlyna

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, March 10, 2023 3:14 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Dear Sir/Mdm,

We refer to the above captioned matter.

Based on insured version, please reconfirm with insured before any settlement.

Meanwhile, please resend the video footage before you proceed to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,741.82 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, January 31, 2023 3:44 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

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Your ref : SNM22D207397/C02/ SLX1860J/TAYHP

LKK ref : CC3/CTI22010236/Gpa3

Dear Irene,

ACCIDENT INVOLVING SLX1860J (CHINA TAIPING) AND SHA2572C (TP) ON 12/10/2022

We refer to the above matter.

It is an accident under BOLA 27. Insured rear ended Third Party's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,741.82 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,832.89	\$ 1,210.41 (inclusive of GST)
2. Loss of Rental (3 days x \$126.47)	\$ 379.41	\$ 379.41 (3 days x \$126.47)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,454.30	\$ 1,741.82

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 20 January 2023 9:39 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

PW. SLX1860J

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay
Sent: Friday, 20 January 2023 9:39 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Enclosed herewith Insured SAS REPORT

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 18 January 2023 3:34 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

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URGENT

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 11, 2023 5:55 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

URGENT

Dear Irene,

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Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 1 November 2022 3:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Dear Sir/Mdm,

We refer to the above captioned matter.

For your inform, our insured still has not lodge report and we are still following up.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 10:44 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

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URGENT

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured 's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 October 2022 3:08 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

URGENT

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured 's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 October 2022 1:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D207397/C02/ SLX1860J/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 16 October 2022 11:23 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2572C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)