

Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, January 20, 2023 9:39 AM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A; CS A Team
Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Categories: HMK

PW. SLX1860J

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay
Sent: Friday, 20 January 2023 9:39 AM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Enclosed herewith Insured SAS REPORT

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 18 January 2023 3:34 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

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URGENT

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, January 11, 2023 5:55 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

URGENT

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 1 November 2022 3:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Dear Sir/Mdm,

We refer to the above captioned matter.

For your inform, our insured still has not lodge report and we are still following up.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 10:44 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

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URGENT

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured 's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 October 2022 3:08 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

URGENT

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured 's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 October 2022 1:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D207397/C02/ SLX1860J/TAYHP/ RE: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D207397/C02/ SLX1860J/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 16 October 2022 11:23 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLX1860J (OI : CTI - TBA) and SHA2572C (TP : LKK REF - CC3/CTI22010236/Gpa3) on 12/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2572C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)