

EzLyna (LKKAUTO)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 6 December 2022 11:07 am
To: CS A Team; Admin A
Cc: Hsiao Tong (LKKAUTO)
Subject: LOD LKK Ref: CC3/AIG22010232/Rpa3 Re: Accident on 11/10/2022 involving SHC 4958A & SMP 1898G (AIG's insured) Our Ref: TAX/10/22/2042/lg
Attachments: 10 22 2042 - SAS report.pdf; 10 22 2042 - documents.pdf; vlc-record-2022-10-21-16h51m37s.mp4

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,900.00
Loss of Rental	\$1,335.36 (13 days x \$102.72)
Loss of Income	\$780.00 (13 days x \$60.00)
LTA Search Fee	\$2.00
Total	\$5,017.36

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) LTA search
- 7) Video footage

Our hirer is using his own lawyer to claim for his injury only.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd

STRIDES

MOBILITY



www.stridesmobility.sg



Strides

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4958A (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4958A that was damaged pursuant to the accident which occurred on 11/10/2022 (date) along JUNCTION OF TAMPINES AVE 9 AND AVE 6 (location) involving vehicle no/s SMP 1898G ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of March (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,810.00** (Global Sum) for vehicle no. **SHC 4958A** that was damaged pursuant to the accident which occurred on **11/10/2022** (date) along **JUNCTION OF TAMPINES AVE 9 & AVE 6** (location) involving vehicle no/s **SMP 1898G**.

This is pursuant to the inspection conducted on **12/10/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHC 4958A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4958A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of March (month) 2023 (year)


Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV221100370
Date : 25.11.2022
Vehicle No. : SHC4958A
Your Ref No. : TAX/10/22/2042
Our Ref No. : 24116543
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,900.00
GRAND TOTAL					\$ 2,900.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 11.10.2022

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Nov 29, 2022 14:56 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



Laid Up Report

Accident Start Date : 01/10/2022

Date Generated : 31/10/2022

Accident End Date : 31/10/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/22/2042	SHC4958A	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24116543	12/10/2022 11:05 AM	25/10/2022 11:27 AM



MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/22/2042

From: Strides Taxi Pte Ltd

Date: 13th October 2022

ACCIDENT ON 11/10/2022 INVOLVING SHC 4958A & SMP 1898G AT THE JUNCTION OF TAMPINES AVE 9 & TAMPINES AVE 6

This is to confirm that the daily rental rate for SHC 4958A is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMP1898G

Date of Accident

11/10/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **16/09/2022 - 15/09/2023**Requested By **BALQISH BINTE ABDUL HALIL (...)**Requested Date **12/10/2022 14:00****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 October 2022 1:56 PM
To: mengkeen1948@yahoo.com.sg; ida.tan56@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING SMP1898G(AIG) AND SHC4958A AT/ALONG JUNCTION OF TAMPINES AVE 6 & TAMPINES AVENUE 9 ON 11/10/2022

LIM MENG KEEN
Driver: TAN LIAN ENG IDA

[By Email Only]

Dear Sir/Madam,

You Ref: SMP1898G
Our Ref: CC3/AIG22010232/Rpa3
ACCIDENT INVOLVING SMP1898G(AIG) AND SHC4958A AT/ALONG JUNCTION OF TAMPINES AVE 6 & TAMPINES AVENUE 9 ON 11/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC4958A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Oct 2022 16:08	Clm Dtl Modified	Claimant's Name: -> STRIDES TAXI PTE. LTD.. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	15 Oct 2022 16:08	Clm Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] HOW MEI KWAN
3	15 Oct 2022 16:08	Clm Created	Reg No: SHC4958A. Acct Date: 2022/10/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	15 Oct 2022 16:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Oct 2022 16:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/26	[A] HOW MEI KWAN
6	15 Oct 2022 16:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Oct 2022 16:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	15 Oct 2022 16:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	15 Oct 2022 16:08	Label Added	(23):Express.	[A] HOW MEI KWAN
10	15 Oct 2022 16:08	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	20 Oct 2022 13:48	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	01 Dec 2022 12:55	Video Downloaded	Downloaded SHC4958A TP VIDEO	[I] Chew, Mavis
13	28 Dec 2022 16:54	Video Downloaded	Downloaded SHC4958A TP VIDEO	[I] Chew, Mavis
14	29 Dec 2022 10:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	29 Dec 2022 10:18	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	29 Dec 2022 10:18	Clm Dtl Modified	JPJ Reg. Date: -> 2015/10/16.	[A] JOANNE LEE KHANG MIN
17	29 Dec 2022 10:18	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	03 Jan 2023 17:00	Video Downloaded	Downloaded SHC4958A TP VIDEO	[I] Chew, Mavis
19	17 Jan 2023 08:37	Adj Mandate Request	Cur.Reg:3971.04:Liability: 100%(OID BEAT RED LIGHT) *Quantum: \$3,971.04(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	22 Feb 2023 17:01	Video Downloaded	Downloaded SHC4958A TP VIDEO	[I] Ler, Bernard-JQ
21	22 Feb 2023 17:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/26. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
22	22 Feb 2023 17:02	Adj Mandate Set	Approved:3971.04:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[15/10/2022 16:11] HOW MEI KWAN:
PENDING TP POLICE REPORT

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2856386	17 Oct 2022 10:18:54	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC4958A	SMP1898G	11.00
2859175	25 Oct 2022 11:25:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC4958A	CHEW HSIAO TONG	xx.xx
2889682	29 Dec 2022 10:18:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4958A	SMP1898G	11.00