

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Sunday, 4 June 2023 11:12 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207296/C02/GBE9410R/TAYHP / RE: Direct Settlement - Accident Involving GBE9410R (OI : CTI - TBA) AND YP8389X (TP : LKK REF - CC6/CTI22010231/Apa3) on 10/10/2022

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

We are agreeable to your proposal to offer repairer "J-Mart Motor Pte Ltd" at \$3, 490.00(all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, May 8, 2023 10:38 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207296/C02/GBE9410R/TAYHP / RE: Direct Settlement - Accident Involving GBE9410R (OI : CTI - TBA) AND YP8389X (TP : LKK REF -CC6/CTI22010231/Apa3) on 10/10/2022

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Your ref: SNM22D207296/C02/GBE9410R/TAYHP
LKK ref : CC6/CTI22010231/Apa3

Dear Irene,

ACCIDENT INVOLVING GBE9410R (CHINA TAIPING) AND YP8389X (TP) ON 10/10/2022

We refer to the above matter.

It is an accident under Bola 22. OI moving out from loading bay & hit onto TP stationary vehicle with door slight opened. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "J-Mart Motor Pte Ltd" at \$3, 490.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,285.60	\$ 2,970.00 (inclusive of GST) L/Sum
2. Loss of Use (4 days x \$200)	\$ 800.00	\$ 520.00 (4 days x \$130)
Total	\$ 9,085.60	\$ 3,490.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, October 24, 2022 9:47 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207296/C02/GBE9410R/TAYHP / RE: Direct Settlement - Accident Involving GBE9410R (OI : CTI - TBA) AND YP8389X (TP : LKK REF -CC6/CTI22010231/Apa3) on 10/10/2022

Enclosed herewith insured SAS REPORT.

(PW. GBE9410R)

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 October 2022 3:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207296/C02/GBE9410R/TAYHP / RE: Direct Settlement - Accident Involving GBE9410R (OI : CTI - TBA) AND YP8389X (TP : LKK REF -CC6/CTI22010231/Apa3) on 10/10/2022

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URGENT

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured 's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 October 2022 4:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D207296/C02/GBE9410R/TAYHP / RE: Direct Settlement - Accident Involving GBE9410R (OI : CTI - TBA) AND YP8389X (TP : LKK REF -CC6/CTI22010231/Apa3) on 10/10/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D207296/C02/GBE9410R/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 17 October 2022 1:47 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE9410R (OI : CTI - TBA) AND YP8389X (TP : LKK REF - CC6/CTI22010231/Apa3) on 10/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 8389X at M/s J-Mart Motor Pte Ltd - Defu Lane on 11/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)