

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 June 2023 9:10 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE]: SNM22D207330/C02/SMY4956E/LEEPG / RE: Direct Settlement - Accident Involving SMY4956E (OI : CTI - TBA) AND GBA9338M (TP : LKK REF - CC6/CTI22010230/Apa3) on 10/10/2022
Attachments: LETTER TO OI.pdf; GBA9338M TP VIDEO.mp4; LKK SURVEY REPORT & PHOTOS.pdf; LOD GBA9338M.pdf

Your ref: **SNM22D207330/C02/SMY4956E/LEEPG**
LKK ref : CC6/CTI22010230/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMY4956E(CHINA TAIPING) / GBA9338M(TP)/ OTHERS ON 10/10/2022

We refer to the above matter.

The accident occurred when our driver was making a right turn and collided with third party who was driving straight on the opposite direction. The traffic light was green in third party's favour and third party has the right of way. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**MG SOLUTION PTE LTD**" at **\$30,547.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 56,039.08	\$ 27,000.00 (\$25,000.00 + 8%GST)
2. Loss of Use (34days x \$300.00)	\$ 10,200.00	\$ 3,400.00 (34days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. TOWING FEE	\$ 140.00	\$ 140.00
Total	\$ 66,386.53	<u>\$ 30,547.45</u>

Surveyor recommended 28days for repair + 5SUNDAY +1PH(24/10/2022) = 34DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, November 27, 2022 11:11 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: Re: SNM22D207330/C02/SMY4956E/LEEPG / RE: Direct Settlement - Accident Involving SMY4956E (OI : CTI - TBA) AND GBA9338M (TP : LKK REF - CC6/CTI22010230/Apa3) on 10/10/2022

Dear Cecilia,

Attached is a copy of third party video footage for your easy reference.

Insured video is still withheld by traffic police for investigation.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 17 October 2022 3:07 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207330/C02/SMY4956E/LEEPG / RE: Direct Settlement - Accident Involving SMY4956E (OI : CTI - TBA) AND GBA9338M (TP : LKK REF - CC6/CTI22010230/Apa3) on 10/10/2022

Hi Sir/Madam

Attached OI & SMD2327U SAS.

Password will be sent via separate email.

Please obtain VF & PIR.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 17 October 2022 1:17 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D207330/C02/SMY4956E/LEEPG / RE: Direct Settlement - Accident Involving SMY4956E (OI : CTI - TBA) AND GBA9338M (TP : LKK REF - CC6/CTI22010230/Apa3) on 10/10/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D207330/C02/SMY4956E/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Saturday, 15 October 2022 3:42 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMY4956E (OI : CTI - TBA) AND GBA9338M (TP : LKK REF - CC6/CTI22010230/Apa3) on 10/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBA 9338M at M/s MG Solution Pte Ltd - Kaki Bukit on 11/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)