

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 13 October 2022 3:31 PM
To: Accord Auto(Claims); assignments; Admin A
Cc: Accord Auto Services
Subject: RE: SNM22D207308/C02/ SJW2336D/TAYHP & YOUR REF: SMA6182J TO CONDUCT PRS D.O.A: 11.10.2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise MYCAR to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Thursday, 13 October 2022 1:50 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: Re: SNM22D207308/C02/ SJW2336D/TAYHP & YOUR REF: SMA6182J TO CONDUCT PRS D.O.A: 11.10.2022

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Dear Irene,

We would like to appoint Kenneth - LKK.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On Thu, 13 Oct 2022 at 13:21, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 13 October 2022 10:16 AM

To: Accord Auto(Claims) <claims@mycarworkshop.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: SNM22D207308/C02/ SJW2336D/TAYHP & YOUR REF: SMA6182J TO CONDUCT PRS D. O. A: 11. 10. 2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above matter.

Kindly **conduct PRS SMA6182J** soonest possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Wednesday, 12 October 2022 12:15 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: ACCIDENT INVOLVING: SMA6182J & SJW2336D DOA 11.10.22

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Dear Officer-In-Charge,

Your Insured: SJW2336D

Kindly assist arrange Pre-Repair Survey. Vehicle **NOT-IN** Workshop.

Kindly provide us with a 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.

Thank you.

Kind regards,
Jacqueline
Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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