

Admin-D (LKKAuto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 14 October 2022 4:34 PM
To: assignments
Subject: RE: PRS - Acc Inlv SNC6710M & SND5158J on 11/10/2022 along Hougang Avenue 6 towards Hougang Avenue 10 OUR REF: DM22HO01776/JT
Attachments: TP - SNC6710M (SND5158J).pdf; OI - SND5158J.pdf

Dear Sirs,

Enclosed GIA reports fyn.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jaime Tay
Sent: Friday, 14 October 2022 4:32 PM
To: 'T K Lee' <tklee0247@gmail.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRS - Acc Inlv SNC6710M & SND5158J on 11/10/2022 along Hougang Avenue 6 towards Hougang Avenue 10 OUR REF: DM22HO01776/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Xue Ting,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: T K Lee <tklee0247@gmail.com>

Sent: Friday, 14 October 2022 3:28 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: PRS - Acc Inlv SNC6710M & SND5158J on 11/10/2022 along Hougang Avenue 6 towards Hougang Avenue 10 OUR REF: DM22HO01776/JT

Dear Jaime,

We would like to appoint **LKK Auto Consultants Pte Ltd** to conduct PRI for our client's vehicle.

Thank you.

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Fri, Oct 14, 2022 at 2:24 PM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
--	--

3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: T K Lee <tklee0247@gmail.com>

Sent: Friday, October 14, 2022 1:50 PM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: Acc Inlv SNC6710M & SND5158J on 11/10/2022 along Hougang Avenue 6 towards Hougang Avenue 10

Dear Sir/Mdm,

Our Ref : SNC6710M

Your Ref : SND5158J (EQ)

Please arrange survey and advise liability.

Please let us have the surveyor list to choose from.

Thank You

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521