

Admin-D (LKKAUTO)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 14 October 2022 12:12 PM
To: Oracle Law Corp; Admin A; admin-d; Mei Kwan (LKKAUTO)
Cc: Admin
Subject: RE: ERGO REF. CDMPG22002107 | U R G E N T - PRE-REPAIR NOTIFICATION : OLC REF: SB/PO/Acc/2022-9922 || ERGO REF : INSURER OF SME 868H

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Oracle Law Corp <mail@oraclelaw.sg>
Sent: Thursday, 13 October 2022 5:18 pm
To: Pauline Soh <pauline.soh@ergo.com.sg>
Subject: RE: ERGO REF. CDMPG22002107 | U R G E N T - PRE-REPAIR NOTIFICATION : OLC REF: SB/PO/Acc/2022-9922 || ERGO REF : INSURER OF SME 868H

Dear Pauline,

We refer to your email of even date with your list of surveyors.

We are instructed by our client to agree to the appointment of LKK to conduct the joint pre-repair survey on our client's vehicle.

Kindly contact our client's repairer within the next 2 days to make the necessary arrangements to carry out the pre-repair survey.

Regards

Alvin Ong



• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Thursday, October 13, 2022 3:37 PM

To: Oracle Law Corp <mail@oraclelaw.sg>

Subject: ERGO REF. CDMPG22002107 | U R G E N T - PRE-REPAIR NOTIFICATION : OLC REF: SB/PO/Acc/2022-9922 ||
ERGO REF : INSURER OF SME 868H

Dear Alvin,

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

pauline.soh@ergo.com.sg | www.ergo.com.sg



A Munich Re company

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Oracle Law Corp <mail@oraclelaw.sg>

Sent: Thursday, 13 October 2022 11:32 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: U R G E N T - PRE-REPAIR NOTIFICATION : OLC REF: SB/PO/Acc/2022-9922 | | ERGO REF : INSURER OF SME 868H

IMMEDIATE ATTENTION

Dear Sirs

ACCIDENT INVOLVING FBS 2545H & SME 868H ALONG DUNEARN ROAD ON 9.10.2022 @ 6.20 A.M.

For your immediate attention and action, please refer to attachment to find a copy of our letter of even date.

Regards

Alvin Ong



• Advocates & Solicitors

237 Alexandra Road #04-11
The Alexcier, Singapore 159929
Telephone: 6538 6250 Facsimile: 6538 1860

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.