

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 26 April 2023 10:04 AM
To: Jenny Lew
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - OUR REF: SNM22D207298/C02/SMT2127X/LEWLC & YOUR REF: CC6/CTI22010206/Apa3, SMT2473X, TPP DIRECT SETTLEMENT
Attachments: Letter to OI.pdf; SMT2473X LOD.pdf; LKK SURVEY REPORT & PHOTOS.pdf; TP SCENE PHOTO _1_.jpg; TP SCENE PHOTO _2_.jpg; TP SCENE PHOTO _3_.jpg; TP SCENE PHOTO _4_.jpg

Your ref: **SNM22D207298/C02/SMT2127X/LEWLC**

LKK ref : CC6/CTI22010206/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMT2127X(CHINA TAIPING) / SMT2473X(TP) / OTHERS ON 08/10/2022

We refer to the above matter.

SMT2127X(OI) -> SMT2473X(TP) -> SLL2126C

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at **\$16,967.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 57,173.58	\$ 15,660.00 (\$14,500.00 + 8%GST)
2. Loss of Rental (13days x \$150.00)	\$ 1,950.00	\$ 1,300.00 (13days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 59,131.07	<u>\$ 16,967.45</u>

Surveyor recommended 11days for repair + 1SUNDAY + 1PRS = 13DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, October 17, 2022 10:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D207298/C02/SMT2127X/LEWLC & YOUR REF: CC6/CTI22010206/Apa3, SMT2473X, TPP DIRECT SETTLEMENT

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 14 October 2022 4:44 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: SNM22D207298/C02/SMT2127X/LEWLC & YOUR REF: CC6/CTI22010206/Apa3, SMT2473X, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny

Please refer to the below email.

Please revert on **LKK Auto D.S. SMT2473X** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, October 14, 2022 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMT2127X (OI : CTI - TBA) AND SMT2473X (TP : LKK REF - CC6/CTI22010206/Apa3) on 08/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMT 2473X at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on 10/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)