

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 17 October 2022 10:32 AM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D207298/C02/SMT2127X/LEWLC & YOUR REF: CC6/CTI22010206/Apa3, SMT2473X, TPP DIRECT SETTLEMENT
Attachments: SMT2127X.pdf

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 14 October 2022 4:44 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D207298/C02/SMT2127X/LEWLC & YOUR REF: CC6/CTI22010206/Apa3, SMT2473X, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny

Please refer to the below email.

Please revert on **LKK Auto D.S. SMT2473X** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, October 14, 2022 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMT2127X (OI : CTI - TBA) AND SMT2473X (TP : LKK REF - CC6/CTI22010206/Apa3) on 08/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMT 2473X at M/s Xin Hua Workshop Pte Ltd - Kaki Bukit on 10/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)