

Our Ref : SNG8894G / TP#1787
Your Ref : SFY6999B / CC6/AIG22010193/Kpa3

WITHOUT PREJUDICE

Date : 27TH October 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNG8894G & SFY6999B ON 11/10/2022
ALONG LENTOR AVENUE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 4,262.13
- Loss of Use	S\$ 840.00 (\$120.00 x 07 Days)
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 5,104.13

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Lumens Auto Pte Ltd ("the third party claimant") of Blk 22 Sin Ming Lane, Midview City #01-82 S573969 (address), owner of SNG88946 (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SNG88946 that was damaged pursuant to the accident which occurred on 11/10/2022 (date) along Lentor Avenue (location) involving vehicle no/s SFY6999B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of October (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,262.13** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNG 8894G** that was damaged pursuant to the accident which occurred on **11/10/2022** (date) along **LENTOR AVE** (location) involving vehicle no/s **SFY 6999B**. This is pursuant to the inspection conducted on **14/10/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** (the third party claimant”) of vehicle no. **SNG 8894G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNG 8894G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of JANUARY (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201321
INVOICE DATE : 27/10/2022
REF : TP#1787
VEH NO. : SNG8894G
MAKE : TOYOTA
CAR MODEL : PRIUS PLUS (AUTO)
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR TAILGATE	1	PCS	SR	696.75	696.75
REAR TAILGATE "PRIUS PLUS" EMBLEM	1	PCS	SR	57.75	57.75
REAR TAILGATE "HYBRID" EMBLEM	1	PCS	SR	51.00	51.00
REAR WINDSCREEN MOULDING	1	PCS	SR	56.25	56.25
REAR BUMPER	1	PCS	SR	412.05	412.05
REAR BUMPER SIDE BRACKET LH	1	PCS	SR	108.00	108.00
REAR BUMPER SIDE BRACKET RH	1	PCS	SR	108.00	108.00
REAR BUMPER LOWER LIP	1	PCS	SR	523.50	523.50
REAR BUMPER REINFORCEMENT	1	PCS	SR	168.75	168.75
REAR END PANEL UPPER COVER	1	PCS	SR	131.25	131.25
REAR WINDSCREEN SEALANT	1	PCS	SR	40.00	40.00
REAR BUMPER CLIPS	1	PCS	SR	50.00	50.00
REAR BUMPER REVERSE SENSOR	1	PCS	SR	200.00	200.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	500.00	500.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT ACCIDENT AREAS.	1	JOB	SR	600.00	600.00
LABOUR CHARGES TO REMOVE & REFIX REAR WINDSCREEN GLASS, MOULDING, SEALANT & ETC.	1	JOB	SR	120.00	120.00
LABOUR CHARGES TO REMOVE & REINSTALLED REAR TAILGATE INNER MECHANISM & ETC. BACK TO ORIGINAL OPERATIONS.	1	JOB	SR	60.00	60.00
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.	1	JOB	SR	50.00	50.00
TO TUFF KOTE & UNDERSEAL MATERIALS.	1	JOB	SR	30.00	30.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	SR	20.00	20.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201321
INVOICE DATE : 27/10/2022
REF : TP#1787
VEH NO. : SNG8894G
MAKE : TOYOTA
CAR MODEL : PRIUS PLUS (AUTO)
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 11/10/2022 @ 08:25HRS
CLAIMANT: LUMENS AUTO PTE LTD / KENNETH ONG KEK GAN
TP VEHICLE: SFY6999B

Singapore Dollars: Four Thousand Two Hundred Sixty-Two And Cent Thirteen Only

SUB TOTAL	SGD	3,983.30
GST 7.00%	SGD	278.83
TOTAL	SGD	4,262.13
OUTSTANDING	SGD	4,262.13

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,983.30

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorized Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SFY6999B

Date of Accident

11/10/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/05/2022 - 27/05/2023**

Requested By **KAITLYN CHIO (OPTIMA WERK...**

Requested Date **13/10/2022 12:48**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 18 October 2022 12:56 PM
To: bernard_bay@hotmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SFY6999B(AIG) AND SNG8894G AT/ALONG LENTOR AVE ON 11/10/2022

Bay Yeh Meng Bernard

[By Email Only]

Dear Sir/Madam,

You Ref: SFY6999B

Our Ref: CC6/AIG22010193/Kpa3

ACCIDENT INVOLVING SFY6999B(AIG) AND SNG8894G AT/ALONG LENTOR AVE ON 11/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNG8894G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Oct 2022 14:07	Clm Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD. Claimant's ID: -> 201426961K.	[A] HOW MEI KWAN
2	14 Oct 2022 14:07	Clm Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] HOW MEI KWAN
3	14 Oct 2022 14:07	Clm Created	Reg No: SNG8894G. Acct Date: 2022/10/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Oct 2022 14:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Oct 2022 14:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/26	[A] HOW MEI KWAN
6	14 Oct 2022 14:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Oct 2022 14:07	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Oct 2022 14:07	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Oct 2022 14:07	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	18 Oct 2022 12:53	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	18 Oct 2022 12:53	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	18 Oct 2022 12:53	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	03 Nov 2022 13:36	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
14	03 Nov 2022 13:36	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
15	16 Nov 2022 09:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	16 Nov 2022 09:08	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	16 Nov 2022 09:08	Clm Dtl Modified	JPJ Reg. Date: -> 2022/09/12.	[A] JOANNE LEE KHANG MIN
18	16 Nov 2022 09:08	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	28 Nov 2022 11:10	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
20	28 Nov 2022 11:12	Adj Mandate Request	Cur Req:4864.13:Liability: 100%(BOLA 27) *Quantum: \$4,864.13(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
21	06 Dec 2022 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/26. Mandate Remarks: mandate approved. subject to documetns in order. settle at best.	[I] Goh, Jeremy-CX
22	06 Dec 2022 15:27	Adj Mandate Set	Approved:4664.13:mandate approved. subject to documetns in order. settle at best.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2856007	14 Oct 2022 14:09:23	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SNG8894G	HOW MEI KWAN	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2856008	14 Oct 2022 14:09:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNG8894G	HOW MEI KWAN	xx.xx
2856716	17 Oct 2022 16:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNG8894G	SFY6999B	11.00
2869452	16 Nov 2022 09:08:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNG8894G	SFY6999B	11.00