

Veron Chen (LKKAUTO)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Friday, 24 February 2023 3:02 PM
To: Finalization
Cc: Veron Chen (LKKAUTO)
Subject: RE: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Veron,

Noted with thanks.

NOTICE:

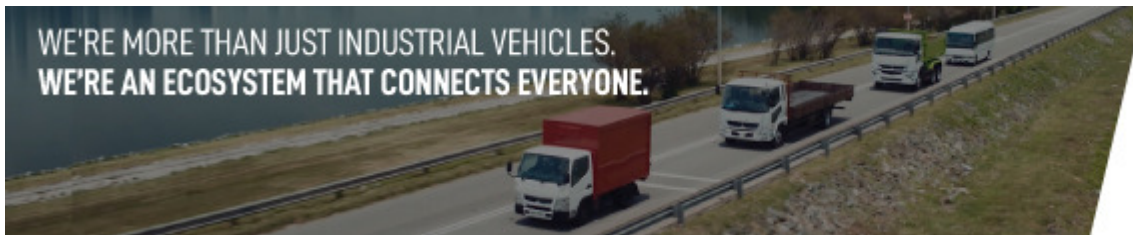
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m: | f:

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From: Finalization <finalization@lkkauto.com>
Sent: Friday, February 24, 2023 2:55 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Hi Catherine,

Amend the finalize.

We will be advising our principal for the costs of repairs in \$14,185.00 (P/P, before GST), 4 days. Subject to their approval.

Thanks.
Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Friday, February 24, 2023 2:41 PM
To: Finalization <finalization@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Veron,

Rear number plate chassis repair back but your side not additional Spray Painting labour to me?

Please note that spray paint per panel \$350.00.

Kindly re-finalise costs of repairs in \$14,185.00 (P/P, before GST), 4 days.

Thank you.

NOTICE:

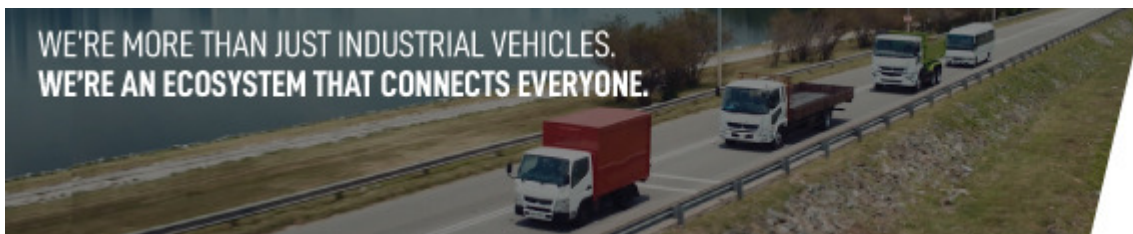
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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f:

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From: Finalization <finalization@lkkauto.com>
Sent: Friday, February 24, 2023 11:43 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Hi Catherine,

We will be advising our principal for the costs of repairs in \$13,835.00 (P/P, before GST), 4 days. Subject to their approval.

Thanks.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Sent: Friday, February 24, 2023 11:04 AM

To: Finalization <finalization@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>

Subject: RE: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Veron,

Please be informed that item rear number plate chassis \$600 is repair back.

Thank you.

NOTICE:

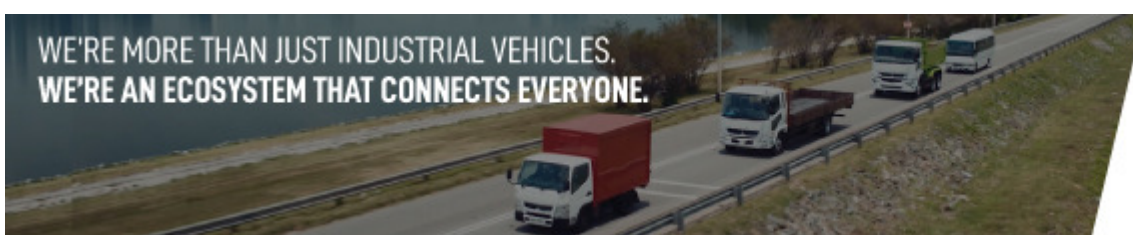
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | **m:9736 1300** | **f:**

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From: Finalization <finalization@lkkauto.com>
Sent: Thursday, February 23, 2023 11:24 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Hi Catherine,

The item rear number plate chassis \$600 is repair or replaced ?

If replaced kindly provide before spray photo.

Thanks.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Tuesday, 21 February 2023 10:00 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: RE: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Veron,

Kindly assist confirm Finalise COR @ P/P: \$14,435.00 (before GST) with 4 working days.

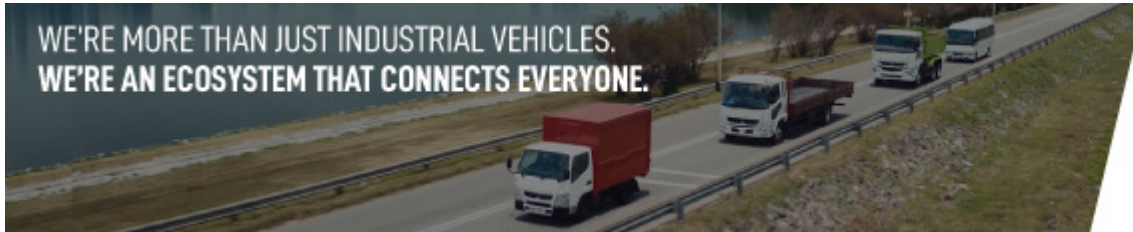
Please be informed that all resurvey photos taken by Rasul 17.01.23 and 31.01.23.

Thank you.

Thank you.

NOTICE:

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All correspondence should be done via email instead. Thank you for staying safe with us!



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, February 10, 2023 3:54 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: RE: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Catherine,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, 19 December 2022 11:16 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: RE: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Veron,

Please be informed that our customer delivery schedule tight, not yet send in for repair.

Thank you.

NOTICE:

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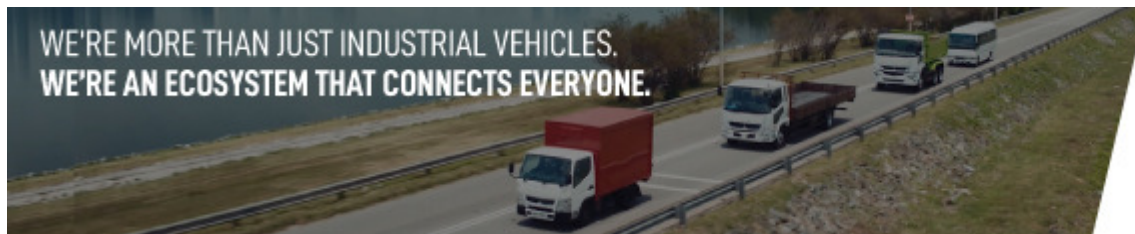


Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f:

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Sunday, December 18, 2022 11:48 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; SUR <sur@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: FW: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

Dear Catherine,

WITHOUT PREJUDICE

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Stella <stella.goh@awac.com> **On Behalf Of** Motorsurvey
Sent: Friday, 14 October 2022 10:00 AM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Catherine Chong Kai Ling' <CatherineChongKL@goldbell.com.sg>; Ramesh <Ramesh@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>
Subject: TP Survey assignment for YP7890X DOA: 10/10/2022 Our ref: NSV2200165/HLF

The above captioned accident refers.

Pursuant to the Practice Directions Amendment No. 1 of 2016 which was effective on 1 April 2016, we like to advise that the third party claimant and us do have consensus in the appointment of **Mr Marcus Chin** as the Single Joint Expert to conduct the pre-repair survey of the third party claimant's vehicle.

Please conduct "THIRD PARTY" survey on without prejudice basis. The information as are follows:

3 rd Party Vehicle	:	YP 7890 X
Insured Vehicle	:	YM 7249 P (ACC NOT REPORTED)
Policy Number	:	BVFCSB0013872201
Name of Workshop	:	GOLDBELL ENGINEERING PTE LTD
Contact Number	:	9736 1300
Person to Contact	:	MS CATHERINE CHONG
Estimated Cost of repairs	:	NA

Regards,
Claims Division

Copy to {GOLDBELL ENGINEERING PTE LTD} (Your Ref: YP 7890 X) via Email.

Note -

- (X)
1. This is to keep you informed that we have appointed surveyors to conduct inspection to your client's damaged vehicle on a without prejudice basis.
 2. **Please keep our motor surveyor and us informed so as to enable the surveyor to conduct a post repair inspection once your client's vehicle has been repaired and before returning the repaired vehicle to your customer.**
 3. Please quantify your client's claim with all relevant supporting documents once your client's vehicle has been repaired.
 4. Please do not construe this appointment of surveyor and our above request as an admission of liability.

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, Ltd or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.