

Admin-D (LKKAuto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 14 October 2022 9:42 AM
To: assignments; admin-d
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: LTA 1.pdf; ESTIMATE.rtf; GIA REPORT.pdf

SLH4173Z (GRAB) DOA: 07/10/22 SJB2398K Est: \$5.5K (Please assign to LKK-previously already surveyed by them as per the email below)

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle on a without prejudice basis.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co.

Reg. No. 200412212G | msig.com.sg



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From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Friday, 14 October 2022 9:31 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: FW: SLH4173Z (GRAB) DOA: 07/10/22 SJB2398K Est: \$5.5K (Please assign to LKK-previously already surveyed by them as per the email below)

Dear Crystal,

Please arrange physical survey by LKK as this case was already surveyed by LKK previously assigned by another insurer. Sheri requested us to use LKK back.

Have a nice day.

WC

From: Sheri Berry <sherinht@gmail.com>
Sent: Thursday, 13 October 2022 4:46 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: Re: FW: SLH4173Z (GRAB) DOA: 07/10/22 SJB2398K (Direct survey by LKK)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi i would like to appoint LKK for survey, thank you.

GIA REPORT PASSWORD : SJB2398K9939B

Sheri Ng
Caris Autoworks Pte Ltd
#05-03 160 Sin Ming Drive Spore 575722
Office: 62589831 / HP: 96478833

On Thu, Oct 13, 2022 at 4:33 PM Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

Dear Sheri,

Please give us the attachments. Tks.

Best Regards

Winnie Chua
Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 65 6012 1315 | pingping_chua@sg.msig-asia.com
Please note my direct line has changed.



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From: Sheri Berry <sherinht@gmail.com>
Sent: Thursday, 13 October 2022 4:03 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject:

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear sir,

your insured vehicle number : SLH4173Z

Kindly arrange your surveyor to conduct survey
on vehicle : SJB 2398 K

Attach with LTA search , estimate
and GIA report.

PLEASE TAKE NOTE OWNER HAD GIVEN ME THE WRONG NUMBER PLATE FOR THE FIRST
SURVEY, AND LKK HAD DONE THE FIRST SURVEY

GIA REPORT PASSWORD : SJB2398K9939B

Sheri Ng
Caris Autoworks Pte Ltd
#05-03 160 Sin Ming Drive Spore 575722
Office: 62589831 / HP: 96478833

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