

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Tuesday, October 25, 2022 10:39 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Siti/Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SJW 9803B (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Tuesday, October 25, 2022 9:02 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Siti,

Pending insurance approval.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 25 October 2022 8:49 AM
To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Good morning Xin Yu,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 21 October 2022 4:40 PM
To: 'Xin Yu (LKK Auto)' <xinyu@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Xin Yu,

Please see attached

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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e. claims@premiumauto.com.sg **w.** www.audi.com.sg
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From: Xin Yu (LKK Auto) [<mailto:xinyu@lkkauto.com>]
Sent: Friday, 21 October 2022 4:32 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Kee Siang,

Kindly let us have the Interview form too.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 21 October 2022 4:09 PM
To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Xin Yu,

Attached for your kind reference.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Xin Yu (LKK Auto) [<mailto:xinyu@lkkauto.com>]
Sent: Friday, 21 October 2022 4:07 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Siti/Kee Siang,

Any update?

Please revert to the AIG email.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Tuesday, 18 October 2022 10:01 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Siti/Kee Siang,

Kindly refer to the email from AIG dated 14/10/2022.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 18 October 2022 9:14 AM
To: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Good morning Yan/Sur,

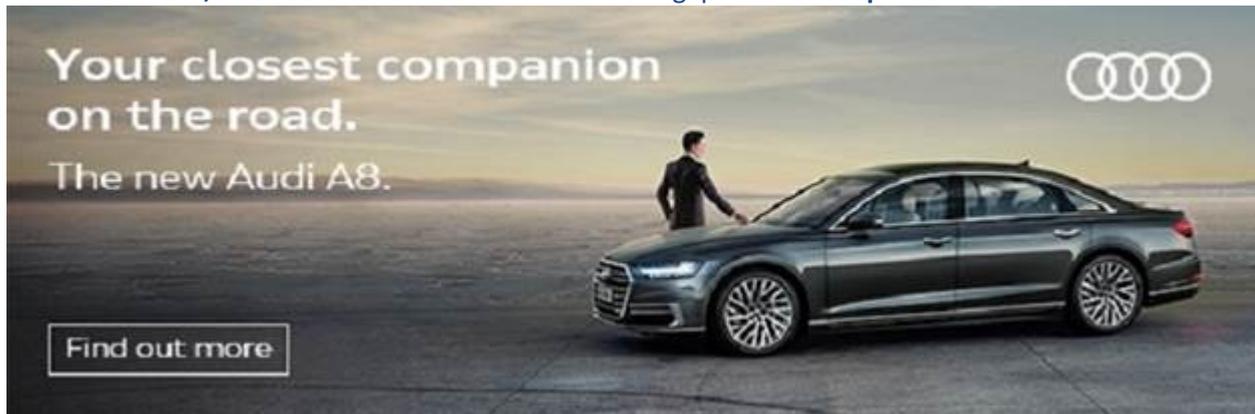
On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 17 October 2022 10:21 AM
To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; assignments@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 13 October 2022 9:50 AM

To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; assignments@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 10 October 2022 9:59 AM
To: claims@premiumauto.com.sg; sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 8 October 2022 1:50 PM
To: sur@lkkauto.com; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJW 9803 B, DOA: 8/10/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 13/10/2022 @10.30am. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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