

Our Ref: CT0922/SHC3837Y/CK(st)
Date: 04.11.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 28.09.2022 INVOLVING SHC3837Y & SLJ5965M ALONG STEVENS RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC3837Y, which was involved in the captioned accident with your insured vehicle No SLJ5965M.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,911.40
2. Loss of Rental	5.5 days x S\$ 126.47	S\$	695.59
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5.5 days x S\$ 80.00	S\$	440.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,048.99**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC3837Y , SLJ5965M
STEVENS RD****ON 28-Sep-22 19:35**

I / We

GOH BENG TEE

(Hirer) NRIC No.:

SXXXX947D

and/or

(Relief) NRIC No.:

SXXXX947D

Taxi Number

SHC3837Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

29-Sep-2022

Name of Hirer

GOH BENG TEE

Hirer NRIC

SXXXX947D

Signature :



Address

**440B CLEMENTI AVENUE 3 #25-18
122440**

Contact No.

83223819

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00120142201 Claim No : SNM22D206948/C02/SLJ5965M/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,795.75**
SINGAPORE DOLLARS THREE THOUSAND SEVEN HUNDRED NINETY FIVE
AND CENTS SEVENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3837Y

Insured Vehicle No. : SLJ5965M

Date of Loss : 28/09/2022

Place of Accident : STEVENS ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FOONG WING YEW

Driver Name : FOONG WING YEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,911.40
(3) Loss of Use /Rental/Earning	S\$	882.35
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,795.75
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 20.4.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3837Y

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDKB3FU603089103

INV. NO/DATE
92620739 02.11.2022

JOB NO.
305531721

ODOMETER READING

DATE/TIME IN
28.09.2022 19:35

Description : 3P 28.09.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER#	1	503.05	25.00	377.29
0002	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	654.96	25.00	491.22
0003	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.70	25.00	62.02
0004	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0005	04-01-0302-2270	PLATE-BACK DOOR NAME (HYBRID S)	1	62.14	25.00	46.60
0006	04-01-0302-2271	PLATE-BACK DOOR NAME (PRIUS)	1	62.14	25.00	46.60
0007	28-01-0302-2015	REAR BONNET COMFORTDELGRO CTPL	1	30.00	0.00	30.00
0008	28-01-0302-0006	REAR BOOT 65521111 CTPL	1	30.00	0.00	30.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASH OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTED BY OWNERS' USE.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY (OR NOTICE IN WRITING TO THE COMPANY) OF ANY COMPLAINTS, OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92620739	2,911.40	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3837Y

INV. NO/DATE
92620739 02.11.2022

MAKE
TOYOTA

JOB NO.
305531721

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
05.12.2019

DATE/TIME IN
28.09.2022 19:35

CHASSIS CODE
JTDKB3FU603089103

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	28-01-9999-2034	ZIG BOOK NOW APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0010	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0011	09-01-0302-2005	REVERSE SENSOR ASSY XX	1	135.70	0.00	135.70
SUB-TOTAL				:		1,325.93

JOB NATURE

0001	PB	PANEL BEATING SHC3837Y -TP		525.00		525.00
0002	SP	SPRAYPAINT CHARGE		600.00		600.00
0003	23-01	TOWING FEE		60.00		60.00
0004	17-01	CHECK ALL LIGHTING		30.00		30.00
0005	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0006	L	REMOVE/ REFIX RR		120.00		120.00

1) WHILE IN ALL REASONABLE PRESENCE, THE COMPANY SHALL BE RESPONSIBLE FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND CLAIM OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE).
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92620739	2,911.40	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3837Y

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDKB3FU603089103

INV. NO/DATE
92620739 02.11.2022

JOB NO.
305531721

ODOMETER READING

DATE/TIME IN
28.09.2022 19:35

S/No	Part No.	Qty	Unit Price	%Disc	Net
	WINDSCREEN GLASS				
0007	20-204 REMOVE/REFIX REVERSE SENSOR		30.00		30.00
	SUB-TOTAL				1,395.00

Items total	2,720.93
Add GST @ 7.000 %	190.47
Invoice amount	2,911.40

Issued by : CHEWBEELING 02.11.2022 16:08:39
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO CUSTOMER'S VEHICLES AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' DRIVERS.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND TRUCK WITHIN 7 DAYS FROM SUCH DELIVERY. REPORTS IN WRITING TO THE COMPANY OF ANY COMPLEMENTS, COMPLAINTS, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER.
IN ORDER OF PAYMENT AMOUNT WILL BE ESTABLISHED A DAY TO PAYMENTS IN FULL OF ANY AMOUNT DUE AND DURING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT WILL AFTER 10 DAYS FROM THE INVOICED FOR VEHICLE OF DEFAULT.
PLEASE ADVISE THE COMPANY IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND UNDISPUTED.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92620739	2,911.40	

Our Ref: CT22090490

Date: 02 November 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/09/2022 @ 19:35 hrs
ALONG STEVENS RD
INVOLVING SLJ5965M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3837Y** (the "Taxi"). The Taxi was hired to **GOH BENG TEE IC NO SXXXX947D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
938	158	1738	0106
099	161	8.10 PM	3.05 PM
255	186	1630	2358
476	321	0400	1445
767	198	1648	0018
091	324	1043	0025
282	191	8.40 PM	3.05 PM
462	180	1648	0041
801	339	0400	1535
026	225	1617	0119
374	348	0400	1500

SHC 38374

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		3	3	1	6	0		FROM	TO
25/09/2022	R/Gil	3	3	1	6	0	228	1738	0106
26/9/22	Th	3	3	1	7	8	179	8.30 PM	3.05 PM
26/09/2022	27 Gil	3	3	1	8	6	79	1839	2139
27/9/22	Th	3	3	2	0	2	162	8.05 PM	3.05 PM
27/09/2022	R/Gil	3	3	2	1	9	171	1628	0004
28/09/2022	BCAN	3	3	2	5	1	318	0400	1528
28/09/2022	27 Gil	3	3	2	6	0	92	1616	1935
28/9/22	Accident Repair	7						1935	-
03/10/22	Oly	7						-	1145

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SLJ5965M

Date of Accident

28/09/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **19/06/2022 - 18/06/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **29/09/2022 10:30**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 17 October 2022 4:13 PM
To: fwingyew@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SLJ5965M(CHINA TAIPING) AND SHC3837Y AT/ ALONG STEVENS ROAD ON 28/09/2022

FOONG WING YEW

[By Email Only]

Dear Sir/Madam,

You Ref: SLJ5965M

Our Ref: CC3/CTI22010171/Tpa3

ACCIDENT INVOLVING SLJ5965M(CHINA TAIPING) AND SHC3837Y AT/ ALONG STEVENS ROAD ON 28/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC3837Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [SEEK MANDATE] - OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP DIRECT SETTLEMENT

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Fri 23/12/2022 5:03 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$3,795.75(all-in) for third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 30 November 2022 11:07 am

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206948/C02/SLJ5965M/TANKL**

LKK ref : CC3/CTI22010171/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLJ5965M(CHINA TAIPING) AND SHC3837Y(TP) ON 28/09/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,795.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,397.68	\$ 2,911.40 (\$2,720.93 + 7%GST)
2. Loss of Rental (5.5days x \$126.47)	\$ 695.59	\$ 632.35 (5days x \$126.47)
3. Loss of Income (5.5days x \$80.00)	\$ 440.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,535.27	<u>\$ 3,795.75</u>

Surveyor recommended 3days for repair + 1PRS + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 14 October 2022 2:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP DIRECT SETTLEMENT

Dear Mei Kwan,

We refer to your email below.

Attached is our Discharge Voucher for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 14 October 2022 12:52 pm
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Please revert on **LKK Auto D.S. SHC3837Y** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, October 13, 2022 11:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLJ5965M (OI : CTI - TBA) and SHC3837Y (TP : LKK REF - CC3/CTI22010171/Tpa3) on 28/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3837Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

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