

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 30 November 2022 11:07 AM
To: Tan Kah Leong
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP DIRECT SETTLEMENT
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SHC3837Y LOD.pdf; SHC3837Y doa 28.9.22.mp4; LETTER TO OI.pdf

Your ref: **SNM22D206948/C02/SLJ5965M/TANKL**
LKK ref : CC3/CTI22010171/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLJ5965M(CHINA TAIPING) AND SHC3837Y(TP) ON 28/09/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,795.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,397.68	\$ 2,911.40 (\$2,720.93 + 7%GST)
2. Loss of Rental (5.5days x \$126.47)	\$ 695.59	\$ 632.35 (5days x \$126.47)
3. Loss of Income (5.5days x \$80.00)	\$ 440.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,535.27	<u>\$ 3,795.75</u>

Surveyor recommended 3days for repair + 1PRS + 1SUNDAY = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 14 October 2022 2:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP DIRECT SETTLEMENT

Dear Mei Kwan,

We refer to your email below.

Attached is our Discharge Voucher for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 14 October 2022 12:52 pm

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D206948/C02/SLJ5965M/TANKL & YOUR REF: CC3/CTI22010171/Tpa3, SHC3837Y, TPP
DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Please revert on **LKK Auto D.S. SHC3837Y** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, October 13, 2022 11:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLJ5965M (OI : CTI - TBA) and SHC3837Y (TP : LKK REF - CC3/CTI22010171/Tpa3) on 28/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3837Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)