

Our Ref: CT0922/SHD7111B/CK(st)
Date: 16.11.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 27.09.2022 INVOLVING SHD7111B & GX 4212U ALONG 572 ANG MO KIO AVE 3

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD7111B, which was involved in the captioned accident with your Insured vehicle No GX 4212U.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,461.00
2. Loss of Rental	3 days x S\$ 110.67	S\$	332.01
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	0 days x S\$ 0.00	S\$	0.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,795.01**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD7111B , GX4212U
ALONG 572 ANG MO KIO AVE 3****ON 27-Sep-22 01:00**I / We **ONG SWEE CHUAN** (Hirer) NRIC No.: **SXXXX714F**and/or (Relief) NRIC No.: **SXXXX714F**Taxi Number **SHD7111B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Sep-2022**Name of Hirer **ONG SWEE CHUAN**Hirer NRIC **SXXXX714F**

Signature :

Address **572 ANG MO KIO AVENUE 3 #12-3...
560572**Contact No. **96714090**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00034042200 Claim No : SNM22D206983/C02/GX4212U/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,739.68**
SINGAPORE DOLLARS TWO THOUSAND SEVEN HUNDRED THIRTY NINE
AND CENTS SIXTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD7111B
Insured Vehicle No. : GX4212U

Date of Loss : 27/09/2022
Place of Accident : 572 ANG MO KIO AVE 3 OSCP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GAY SING FURNITURE DECORATION CONTRACTOR
Driver Name : TEO KIAH KUANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,461.00
(3) Loss of Use/Rental/ Earning	S\$	276.68
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,739.68
	=====	

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  : 23.12.2022
**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7111B

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.11.2016

CHASSIS CODE
KMHLB41UMHU095480

NO/DATE
92690924 14.11.2022

JOB NO.
305531602

ODOMETER READING

JOB TYPE

Description : 3P.27.09.22

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,300.00
Add GST @ 7.000 %		161.00
Total Invoice amount		2,461.00

Issued by : KATHERINETAN 14.11.2022 17:08:43
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

BY SIGNING THIS RECEIPT, THE CUSTOMER ACCEPTS THE TERMS AND CONDITIONS OF THE COMPANY'S WARRANTY POLICY. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHER PROPERTY, INCLUDING TO CUSTOMER'S OWN VEHICLE, AND THE COMPANY'S LIABILITY IS LIMITED TO THE REPAIR WORK. CUSTOMERS SHOULD REPORT THEIR VEHICLE'S IMMEDIATELY UPON OCCURRENCE AND SHALL WITHIN 7 DAYS FROM 5:00 PM DELIVER TO THE COMPANY'S WORKSHOP FOR REPAIR. THE COMPANY WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE WHICH IS CAUSED BY THE CUSTOMER'S NEGLIGENCE OR MISUSE. THE COMPANY'S WARRANTY DOES NOT COVER DAMAGE TO THE VEHICLE CAUSED BY COLLISION, OVERLOADING, OR OTHER CAUSES OUTSIDE THE COMPANY'S CONTROL. THE COMPANY'S WARRANTY DOES NOT COVER DAMAGE TO THE VEHICLE CAUSED BY THE CUSTOMER'S NEGLIGENCE OR MISUSE. THE COMPANY'S WARRANTY DOES NOT COVER DAMAGE TO THE VEHICLE CAUSED BY THE CUSTOMER'S NEGLIGENCE OR MISUSE. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND REFILE THE COMPANY OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22090475

Date: 10 October 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/09/2022 @ 01:00 hrs
ALONG 572 ANG MO KIO AVE 3
INVOLVING GX4212U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7111B** (the "Taxi"). The Taxi was hired to **ONG SWEE CHUAN IC NO SXXXX714F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GX4212U

Date of Accident

28/09/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **22/03/2022 - 21/03/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **28/09/2022 14:30**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI22010170/Tpa3

18 OCT 2022

GAY SING FURNITURE DECORATION CONTRACTOR

280 WOODLANDS INDUSTRIAL PARK E5

#06-14 HARVEST @ WOODLANDS

SINGAPORE 757322

Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GX 4212U AND SHD 7111B ALONG/ AT BLK 572
ANG MO KIO AVE 3 OSCP ON 27/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD7111B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)

Case Handler

DID: 6742 3197

EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

RE: [SEEK MANDATE]- OUR REF: SNM22D206983/C02/GX4212U/LEEPG - RE: Direct Settlement - Accident Involving GX4212U(OI : CTI - TBA) and SHD7111B (TP : LKK REF - CC3/CTI22010170/Tpa3) on 28/09/2022

Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Fri 16/12/2022 11:50 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sir/Madam

Please proceed as proposed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 16 December 2022 11:27 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE]- OUR REF: SNM22D206983/C02/GX4212U/LEEPG - RE: Direct Settlement - Accident Involving GX4212U(OI : CTI - TBA) and SHD7111B (TP : LKK REF - CC3/CTI22010170/Tpa3) on 28/09/2022

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Your ref: **SNM22D206983/C02/GX4212U/LEEPG**

LKK ref : CC3/CTI22010170/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GX4212U(CHINA TAIPING) AND SHD7111B(TP) ON 27/09/2022

We refer to the above matter.

Our driver collided onto third party parked vehicle while he was reversing into a parking lot. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,795.01(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,537.12	\$ 2,461.00 (\$2,300.00 + 7%GST)
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3days x \$110.67)

3. Loss of Income	\$ -	\$ -
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,871.13	<u>\$ 2,795.01</u>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 14 October 2022 1:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D206983/C02/GX4212U/LEEPG - RE: Direct Settlement - Accident Involving GX4212U(OI : CTI - TBA) and SHD7111B (TP : LKK REF - CC3/CTI22010170/Tpa3) on 28/09/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 October 2022 10:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GX4212U(OI : CTI - TBA) and SHD7111B (TP : LKK REF - CC3/CTI22010170/Tpa3) on 28/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7111B at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)