

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 13 October 2022 2:27 PM
To: Weini; SUR; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: PRI: Our Ref: CLLC.PD.228.2022 | Yr Ref: SNM22D207332 /C02/ SFP9999D /TOHHS | TO CONDUCT PRS D.O.A: 11.10.2022
Attachments: CLLC.PD.228.2022.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Weini <weini@centrollc.com.sg>
Sent: Thursday, 13 October 2022 1:45 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: PRI: Our Ref: CLLC.PD.228.2022 | Yr Ref: SNM22D207332 /C02/ SFP9999D /TOHHS | TO CONDUCT PRS D.O.A: 11.10.2022

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WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter and your email below.

Our client chose Adrian Ling (LKK) to conduct PRI for this case.

Kindly assign to them.

Thank you

Warmest Regards,

Weini

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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On 2022-10-13 11:39, Jenny Lew wrote:

Without Prejudice

Our reference: SNM22D207332/C02/SFP9999D/tohhs

Your reference: FBT7414P

Dear Sirs / Madam,

ACCIDENT INVOLVING SFP9999D & FBT7414P on 11/10/2022

We refer to your email of 12/10/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 13 October 2022 11:18 am

To: Weini <weini@centrollc.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: SNM22D207332 /C02/ SFP9999D /TOHHS & YOUR REF: FBT7414P TO CONDUCT PRS D.O.A:
11.10.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above matter.

Kindly **conduct PRS FBT7414P** soonest possible.

Please contact our claims department Alfred Toh 6389 6183 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Weini <weini@centrollc.com.sg>

Sent: Wednesday, 12 October 2022 4:41 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI (YR VEH NO:SFP9999D) OUR REF:CLLC.PD.228.2022 -FBT7414P - DOA:11.10.2022

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WITHOUT PREJUDICE

Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

We act for TEH WEE PENG, the owner of motor vehicle FBT7414P, who has appointed us to act on his behalf to claim against your insured's vehicle no. SFP9999D in regards to the road traffic accident on 11.10.2022.

Please be informed that the said motor vehicle can be inspected at:-

JEC AUTO SERVICE PTE LTD

No. 1 Kaki Bukit Ave 6

#02-11 AutoBay, Singapore 417883

Tel: 6509 6585 Fax: 6509 6584

Kindly contact Mr Ah Xian at HP: 92327457

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

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Warmest Regards,
Weini
M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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