Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 12 October 2022 6:00 PM

To: Sarah; SUR; assignments

Cc: Adeline Chng

Subject: RE: SNM22D207237/C02/ SMZ1376T/CHNGPW & YOUR REF: FBK 6864C TO CONDUCT

PRS D.O.A: 07.10.2022

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sarah,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

*If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Name: EQBH Pte Ltd

Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800

Contact Person: Mr. Willie Contact Number: 9011 3391

Please note that the OIC is Ms. Adeline who is copied in this email.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Sarah <sarah@islandlaw.com.sg>
Sent: Wednesday, 12 October 2022 5:49 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com> **Cc:** Adeline Chng < adeline.chng@sg.cntaiping.com>

Subject: RE: SNM22D207237/C02/ SMZ1376T/CHNGPW & YOUR REF: FBK 6864C TO CONDUCT PRS D.O.A: 07.10.2022

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Dear Jacqueline,

Our client maintain their proposal for **Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd** to be the mutually agreed SJE.

Best Regards,

Sarah Liu Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street #04-04 People's Park Centre Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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From: Jacqueline Tan [mailto:jacqueline.tan@sg.cntaiping.com]

Sent: Wednesday, 12 October 2022 4:44 pm

To: Sarah

Cc: Adeline Chng

Subject: RE: SNM22D207237/C02/ SMZ1376T/CHNGPW & YOUR REF: FBK 6864C TO CONDUCT PRS D.O.A: 07.10.2022

Without Prejudice

Our reference: SNM22D207237/C02/ SMZ1376T/CHNGPW

Your reference: FBK 6864C

ACCIDENT INVOLVING SMZ1376T & FBK6864C ON 07/10/2022

We refer to your email of 12/10/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE:

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Wednesday, 12 October 2022 4:11 pm

To: Sarah <sarah@islandlaw.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Jacqueline Tan

<jacqueline.tan@sg.cntaiping.com>

Subject: SNM22D207237/C02/ SMZ1376T/CHNGPW & YOUR REF: FBK 6864C TO CONDUCT PRS D.O.A: 07.10.2022

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jacqueline,

Please refer to the above matter.

Kindly conduct PRS FBK 6864C soonest possible.

Please contact our claims department Adeline Chng 6389 6155 the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE:

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Thank you Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Sarah < sarah@islandlaw.com.sg > Sent: Wednesday, 12 October 2022 3:21 pm

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Subject:** OUR VEH: FBK 6864C / YOUR VEH: SMZ 1376T

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Dear Sirs,

ACCIDENT INVOLVING FBK 6864C AND SMZ 1376T ON 07/10/2022 AT 1250 HOURS ALONG BEACH ROAD

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Yohan Bernard Dispa, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FBK 6864C.**

Please be informed that the said vehicle can be inspected at:

Name: EQBH Pte Ltd

Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800

<u>Contact Person: Mr. Willie</u> Contact Number: 9011 3391

To expedite matters, we have our client's instructions to propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street #04-04 People's Park Centre Singapore 058357

Tel : (65) 6221 3211 Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg



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