

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 17 October 2022 12:51 PM
To: SUR; jack.ng.guoming@simedarby.com.sg
Cc: Keith Leo Chi Yung
Subject: RE: SNM22D207273/C01/SMK2100U/TAYHP / RE: OWN DAMAGE CLAIM FOR SMK2100U

Dear Jack,

As instructed by our client , please proceed to repair the **insured vehicle SMK 2100U (Excess \$950/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 13 October 2022 11:37 am
To: Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM22D207273/C01/SMK2100U/TAYHP / RE: OWN DAMAGE CLAIM FOR SMK2100U

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SIMEDARBY to conduct survey asap.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>

Sent: Thursday, 13 October 2022 9:19 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM22D207273/C01/SMK2100U/TAYHP / RE: OWN DAMAGE CLAIM FOR SMK2100U

Importance: High

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Dear all,

Until now no one come over to survey this case. Kindly advice? Already waited for 3 days.

Thank you
Best regards

Jack Ng
Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5600
Address : 303 Alexandra Road, Singapore 159941
Email: jack.ng.guoming@simedarby.com.sg

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-----Original Message-----

From: Jack Ng Guoming

Sent: Wednesday, 12 October 2022 8:56 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM22D207273/C01/SMK2100U/TAYHP / RE: OWN DAMAGE CLAIM FOR SMK2100U

Dear all,

Kindly arrange surveyor to survey this case. Vehicle in workshop.

Thank you
Best regards

Jack Ng
Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5600
Address : 303 Alexandra Road, Singapore 159941
Email: jack.ng.guoming@sime-darby.com.sg

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 11 October 2022 2:58 pm

To: Jack Ng Guoming <jack.ng.guoming@sime-darby.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D207273/C01/SMK2100U/TAYHP / RE: OWN DAMAGE CLAIM FOR SMK2100U

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Dear Sir,

Kindly note case handler is Irene Tay.

Dear Irene,

Fya. Od claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.url-protection.com%2Fv1%2Furl%3Fo%3Dwww.sg.cntaiping.com%26g%3DZWZjYjUyMDYwYTZhMDU4Ng%3D%3D%26h%3DZTdmMTA2MzI1YjYkxYWJhMmU4YTRlZTQ2ODFjMTc5MzY5ZGE0YTdiMmIzY2JhM2JmOTlyYzU3NDI1YWwEwNzE5Zg%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzo3MDVmNmNlYzY2I0NjE0Nzc4ZTdiMWM1ZDp2MTpwOkY%3D&data=05%7C01%7Cirene.tay%40sg.cntaiping.com%7C81daaf8a45254d7ebc9308daacb8f19d%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638012207583407386%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=57KewK6pl0PYXrwI5WTDIK1Q8hi%2FJsR7XT4DJuzDKK0%3D&reserved=0> | FB:

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-----Original Message-----

From: Jack Ng Guoming <jack.ng.guoming@sime-darby.com.sg>

Sent: Tuesday, 11 October 2022 9:44 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OWN DAMAGE CLAIM FOR SMK2100U

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

Kindly assist to register for OD claim and arrange surveyor to survey this case tomorrow. Vehicle in workshop.

Thank you
Best regards

Jack Ng
Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5600
Address : 303 Alexandra Road, Singapore 159941
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