

Admin-D (LKKAuto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Thursday, 13 October 2022 9:02 AM
To: assignments
Subject: PRS FOR FBT6408P ; EQI REF: DM22HO01748
Attachments: OI - SLX3183S (NO TP GIA).pdf; TP - FBT6408P.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: 2ND AUTO <accident.2ndauto@gmail.com>

Sent: Wednesday, 12 October 2022 5:59 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: Re: PRS - NOTICE OF ACCIDENT: ACCIDENT INVOLVING FBT 4806 P & SLX 3183 S ON 06 OCTOBER 2022 ; EQI REF: DM22HO01748

Hi,

Please proceed with LKK.

Thank you

On Wed, Oct 12, 2022 at 5:33 PM Jie Si Neo <jiesi.neo@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Mr Ng,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: 2ND AUTO <accident.2ndauto@gmail.com>

Sent: Wednesday, 12 October 2022 4:36 PM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING FBT 4806 P & SLX 3183 S ON 06 OCTOBER 2022

Your Ref:

Our Ref: FBT 6408 P

12 October 2022

EQ INSURANCE COMPANY LIMITED
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Attn: Claims Department

Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING FBT 4806 P & SLX 3183 S ON 06 OCTOBER 2022

We are instructed to notify you of a road traffic accident on **06 OCTOBER 2022** at about **1353H** at **WOODLANDS AVENUE 2** involving our client's vehicle registration number **FBT 4806 P** and vehicle registration number **SLX 3183 S** by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **14 OCTOBER 2022 (FRIDAY), 1300H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is accident.2ndauto@gmail.com

Thank you and we hope to hear from you soonest.

Thank you,

Mr Ng

98370300

2ND Auto Pte Ltd

13 Kaki Bukit Road 4 #01-05 S417807 / 15 Kaki Bukit Road 4 #01-53 S417808

accident.2ndauto@gmail.com