

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 13 October 2022 8:57 AM  
**To:** PBSP; SUR; assignments  
**Cc:** Cresendo Llurca Lagman  
**Subject:** RE: SNM22D207135/C02/ SLJ1873X/TANCHC & YOUR REF: SNC5216E TO CONDUCT PRS D.O.A: 05.10.2022

### WITHOUT PREJUDICE

Dear Sir/Mdm,

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

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Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

**From:** Jacqueline Tan

**Sent:** Monday, 10 October 2022 2:31 pm

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; PBSP <pml-pbsp@simedarby.com.sg>

**Cc:** Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

**Subject:** RE: SNM22D207135/C02/ SLJ1873X/TANCHC & YOUR REF: SNC5216E TO CONDUCT PRS D.O.A: 05.10.2022

**Without Prejudice**

**Our reference:** SNM22D207135/C02/SLJ1873X/TANCHC

**Your reference:** SNC5216E

Dear Sirs,

**ACCIDENT INVOLVING SLJ1873X & SNC5216E ON 05/10/2022**

We refer to your email of 10/10/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 10 October 2022 2:29 pm

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Cresendo Llorca Lagman <[cresendo.lagman@simedarby.com.sg](mailto:cresendo.lagman@simedarby.com.sg)>

**Subject:** SNM22D207135/C02/ SLJ1873X/TANCHC & YOUR REF: SNC5216E TO CONDUCT PRS D.O.A: 05.10.2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Jacqueline,

Please refer to the above matter.

Kindly **conduct PRS SNC5216E** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Monday, 10 October 2022 8:48 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Cresendo Llorca Lagman <[cresendo.lagman@simedarby.com.sg](mailto:cresendo.lagman@simedarby.com.sg)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SNC5216E (BMW) & SLJ1973X ON 05/10/2022

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Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards  
Cindy

Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos  
DDI: +65 6319 0174  
FAX: +65 6479 4601  
Address : 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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