

Lim PUAY KOON

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 04-01-2023

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT.

300 BEACH ROAD

#17-04/07

THE CONCOURSE

SINGAPORE 199555

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SJM 728Y AND GBC 6363Z
ALONG BUANGKOK DR. JUNCTION TO HOUGHAN AVE 10 ON 13-10-2022

I / We, the owner of Vehicle No. SJM 728Y which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|------------------------------------|---|---------------------|
| 1. Costs of repair | - | \$130,456.00 |
| 2. Loss-of-Use/Rental fees 24 days | - | \$4800.00 |
| 3. Police / GIA report / LTA fees | - | \$12.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$135,258.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SJM 728Y AND GBC 6363Z
ALONG BUANGKOK DRIVE JUNCTION TO HOUGANG AVE 10
ON 13-10-2022

BY THE LETTER OF AUTHORITY, I / We, LIM PUAY KOON
NRIC NO. S7517416 J The owner of Vehicle No. SJM 728Y

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

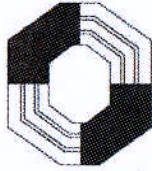
I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 14 (day) 10 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/026415
DATE : 12 APRIL 2023

DISCHARGE VOUCHER

I/We, LIM PUAY KOON confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBC6363Z the sum of Singapore Dollar Thirty Two Thousand Nine Hundred Twenty Eight Only (**\$32,928.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJM728Y and GBC6363Z on 13/10/2022 along/at BUANGKOK DR JUNCTION TO HOUGANG AVE 10.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LAYAN MANAGEMENT PTE LTD AND/OR PERIYAKARUPPAN MURUGANANTHAM**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**ALAN'S UNITED AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 18/4/23

.....
Signature of vehicle owner/Date

Lim Puay Koon

.....
Name of vehicle owner /Date

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC6363Z
Accident Date : 13-Oct-2022

Our Ref : 022166 (LONPAC) / CHAN

LIM PUAY KOON
BLK 103 RIVERVALE WALK
#11-72
Singapore 540103

No. : 16422

Date : 04-Jan-2023

PAGE : 1

FINAL REPAIR COST FOR TOYOTA NOAH 1.8G CVT HYBRID SJM728Y
=====

To supply spare parts

To towing

To rewire damaged parts and refocus
headlamp beam.

To remove & renew front windscreen
glass and conduct water leak test.

To remove air con condenser, pipes
and drier, vacuum and to recharge
gas

To apply undersealing

To remove and renew front
instrument panel assy, to rewiring
and transfer instrument fittings.

To dismantle and lower front
undercarriage

To check and adjust wheel alignment

To remove and lift up engine assy.

Con't Page 2 ...

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC6363Z

Page : 2

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

To rewire, diagnostic, programme,
reset inverter system

	28,200.00
Add 8% GST :	2,256.00

Total :	S\$30,456.00
	=====

Singapore Dollars Thirty Thousand Four Hundred
and Fifty Six Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

CUSTOMER

LIM PUAY KOON
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

INVOICE NO : **H22455**
DATE : 21.12.2022
TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	EL 1628K	17646	SJM 728Y	24	\$ 200.00	\$ 4,800.00
		***	*****	***		

TOTAL : **\$ 4,800.00**

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

REGN. NO.: 53013461J

VRA NO:

17646

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>EL1628K</u>		Mileage Out: <u>97561</u>	
Hirer: <u>Lim Puay Koon</u>		Make & Model: <u>Mazda 5</u>		Auto / Manual Group: <u>Auto</u>	
NRIC / Passport No: <u>S7517416J</u> Date of Birth: <u>19.06.1975</u>		OUT : Date <u>14.10.2022</u>		OUT : Time <u>6.20pm</u>	
Address: <u>BK103 Rivervale Walk #11-72</u>		Replace Veh No:		Mileage Out:	
<u>S'pore 540103</u>		OUT : Date		OUT : Time	
Driving Licence No: <u>S7517416J</u> Pass Date: <u>23.06.1993</u>					
Contact Number: <u>90685609</u>					
DRIVERS PARTICULARS (if different from Hirer)		CHARGES			
Appointed Driver: _____		Daily <u>24</u> @ \$ <u>200</u> per day <u>4800.00</u>			
NRIC / Passport No: _____ Date of Birth: _____		Weekly @ \$ _____ per week			
Address: _____		Monthly @ \$ _____ per month			
Driving Licence No: _____ Pass Date: _____		Hours @ \$ _____ per hour			
Contact Number: _____		Others @ \$ _____			
		SUB-TOTAL \$ <u>4800.00</u>			
Terms & Conditions		PETROL LEVEL			
ADDITIONAL S\$3000.00 EXCESS		Out E 1/4 <u>1/2</u> 3/4 F			
For Hirer / Driver		In E 1/4 1/2 3/4 F			
Age 23 years old & below.		TOTAL CHARGES \$ <u>4800.00</u>			
Age 70 years old & above.					
Less than Two (2) years Driving Experience.					
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00		IMPORTANT! FOR SINGAPORE USE ONLY			
REMARKS		Excess Liability: <u>\$2500.00</u>			
<u>SJM728Y</u>		Malaysia Excess (With Prior Consent): <u>NOT ALLOWED</u>			
		Hirer's Signature <u>[Signature]</u>			
PAYMENT METHOD:		Addition Driver's Signature _____			
BANK TRANSFER : DBS 015-900828-2					
PAYNOW : 53013461J					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>07/11/22</u>	<u>5.15pm</u>	<u>100298</u>	<u>[Signature]</u>	<u>[Signature]</u>

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBC6363Z

Date of Accident

13/10/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **12/10/2022 - 11/10/2023**

Requested By **KENNY CHAN (ALAN'S UNITED ...**

Requested Date **14/10/2022 15:12**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

ALAN'S UNITED AUTO PTE LTD

Bank Account Details

Beneficiary Name:

ALAN'S UNITED AUTO PTE LTD

Bank Name / Branch Name:

OCBC

Bank Account No.:

629-736372-001

Bank Code / Branch Code:

7339 AND 629

Swift Code

OCBCSGSG

Email Address:

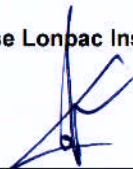
SERVICE @ ALANUTD.COM

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

ALAN KHONG, DIRECTOR, 64538686, SERVICE @ ALANUTD.COM

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 19-4-2023

Acknowledged by :

KENNY

Name / Date:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 21 April 2023 8:52 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - RE: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022 *** LKK REF:CC4/LPC22010153/Kpa3 // LPC REF:22/22/22/VC05/026415

Dear Sirs,

For an update, we have settled the matter at \$32,928.00(all-in).

1. Cost of Repair (w/GST)	\$ 30,456.00
2. Loss of Rental (19days x \$130.00)	\$ 2,470.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 32,928.00

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, March 17, 2023 6:29 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [SEEK MANDATE] - RE: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022 *** LKK REF:CC4/LPC22010153/Kpa3 // LPC REF:22/22/22/VC05/026415

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, March 9, 2023 5:21 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - RE: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022 *** LKK
REF:CC4/LPC22010153/Kpa3 // LPC REF:22/22/22/VC05/026415

Your ref: **21/22/22/VC05/026415**
Our ref : CC4/LPC22006529/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP6899D(LONPAC) AND SCY8866Z(TP) ON 07/07/2022

We refer to the above matter.

The accident occurred when our driver made a right turn and collided with third party who was driving straight on the opposite direction. Third party has the right of way as traffic light was green in third party favour. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at **\$33,608.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 43,247.14	\$ 30,456.00 (\$28,200.00 + 8% GST)
2. Loss of RENTAL (24days x \$200.00)	\$ 4,800.00	\$ 3,150.00 (21days x \$150.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 48,049.14	<u>\$ 33,608.00</u>

Surveyor recommended 16days for repair + 1PRS + 3Sunday + 1PH(24/10/2022) = 21days.

Market Value	: \$118,000.00 (est)
LTA Rebate	: \$ 30,383.00 (est)
Nett Value	: \$ 87,617.00(est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, October 21, 2022 3:00 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022 *** LKK

REF:CC4/LPC22010153/Kpa3 // LPC REF:22/22/22/VC05/026415

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 17 October 2022 10:53 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022

Dear Gerald,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 17 October 2022 9:54 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022

Lonpac External - General

Our Ref: 22/22/22/VC05/026415

Dear Yan,

The third party has now engaged Alan United Auto to pursue his claim.

Please proceed to survey and revert on DS.

Attached copy of insured report and third party 's video footage.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: kennychan@alanutd.com <kennychan@alanutd.com>
Sent: Monday, 17 October 2022 9:37 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ARRANGE T. P. SURVEY FOR SJM728Y ,CLAIMING GBC6363Z ACCIDENT ON 13-10-2022

Dear Motor Claims Dept.

Morning , please arrange surveyor to survey our client vehicle SJM728Y for t. p. claim your insured vehicle GBC6363Z ,accident on 13-10-2022 , meant time kindly reply us liability for direct settlement , thank you .

Regards
Kenny
Alan's United Auto Pte Ltd
64538686