

## Rajes (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 12 October 2022 4:49 PM  
**To:** Admin-D (LKKAuto); Janice Kee; Anthony Cheong; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM22D207232/C02/ GBC3320S/TOHHS & YOUR REF: SLX712 L TO CONDUCT PRS D.O.A: 07.10.2022  
**Attachments:** PRS NOTIFICATION.pdf

Dear Sirs

Please refer attached.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 12 October 2022 4:45 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Janice Kee <janice.kee@ksteoptr.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM22D207232/C02/ GBC3320S/TOHHS & YOUR REF: SLX712 L TO CONDUCT PRS D.O.A: 07.10.2022

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Dear Alfred,

Please provide workshop details.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, 12 October 2022 4:15 pm

**To:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D207232/C02/ GBC3320S/TOHHS & YOUR REF: SLX712 L TO CONDUCT PRS D.O.A: 07.10.2022

Dear Sirs

Contents of your email duly ntod.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey. (**email below refers**)

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Tuesday, 11 October 2022 7:07 am

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** Re: SNM22D207232/C02/ GBC3320S/TOHHS & YOUR REF: SLX712 L TO CONDUCT PRS D.O.A: 07.10.2022

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Dear Sir

Our client has agreed to the usage of [Kenneth Kong \(LKK\)](#) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage [Kenneth Kong \(LKK\)](#) to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

- ***Please be informed that with effect from 5 August 2022, our new office address is 111 North Bridge Road #23-01 Peninsula Plaza Singapore 179098.***

Regards,  
Janice Kee  
c/o Teo Keng Siang LLC  
111 North Bridge Road,  
#23-01 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** 10 October 2022 21:21  
**To:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: SNM22D207232/C02/ GBC3320S/TOHHS & YOUR REF: SLX712 L TO CONDUCT PRS D.O.A: 07.10.2022

**WITHOUT PREJUDICE**

**YOUR REF: SLX7124L**

**OUR REF: SNM22D207232/C02/GBC3320S/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email of 10 October 2022 at 10.40 am.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 10 October 2022 4:01 pm

**To:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** SNM22D207232/C02/ GBC3320S/TOHHS & YOUR REF: SLX 7124 L TO CONDUCT PRS D.O.A: 07.10.2022

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Alfred,

Please refer to the above matter.

Kindly **conduct PRS SLX 7124 L** soonest possible.

Please contact our claims department Alfred Toh the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Monday, 10 October 2022 10:40 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Pre Repair Survey for SLX 7124 L (Your Ref: GBC 3320 S Our Ref: TKSF/M492-ACC-46602.22/sf)

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Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

- ***Please be informed that with effect from 5 August 2022, our new office address is 111 North Bridge Road #23-01 Peninsula Plaza Singapore 179098.***

Regards,  
Janice Kee  
c/o Teo Keng Siang LLC  
*111 North Bridge Road,  
#23-01 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676*