

Admin-D (LKKAuto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Thursday, 13 October 2022 4:34 PM
To: HD Perfect Autowork; admin-d; assignments; SUR
Cc: Hwang, Shiang Yi
Subject: LKK/AL \ CMTD2203708/SYH(nr) - SLS3512C (Pre-Inspection) / Your Vehicle : SLV2035D
| DOA : 12/10/2022

Without Prejudice

Our Reference: CMTD2203708/SYH

Your Reference: SLS3512C

Dear Shanelle,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Adrian** to survey for **SLS3512C** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, October 13, 2022 4:31 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2203708/SYH(nr) - SLS3512C (Pre-Inspection) / Your Vehicle : SLV2035D | DOA : 12/10/2022

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Dear Grace,

Kindly arrange

LKK Auto Consultants	Adrian Ling (East)
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Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Oct 13, 2022 at 4:16 PM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2203708/SYH

Your Reference: SLS3512C

Date: 13/10/2022

Without Prejudice
EMAIL ONLY

Attention:
M/S HD Perfect Autowork Pte Ltd

Dear Shanelle,

ACCIDENT INVOLVING SLV2035D & SLS3512C ON 12.10.22

We refer to your Notice of Accident dated 13/10/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, October 13, 2022 2:18 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SLS3512C (Pre-Inspection) / Your Vehicle : SLV2035D | DOA : 12/10/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam,

We are instructed by **Woon Peng Kee** to notify you of a road traffic accident on **12/10/2022** at about **19:20 hours** at/along **Slip Road of Alexandra Road Towards Jalan Bukit Merah** involving our client's/customer's vehicle registration number **SLS3512C** and vehicle registration number **SSLV2035D** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **SLS3512C is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875