

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 11 October 2022 5:22 PM
To: G S Lim & Partners
Cc: assignments; Admin A
Subject: FW: SNM22D207071/C02/ GBD7728T/TAYHP & YOUR REF: SLM 9798L TO CONDUCT PRS D.O.A: 03.10.2022

VERY URGENT

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with AUTO BEST to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>
Sent: Wednesday, 5 October 2022 5:03 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: SNM22D207071/C02/ GBD7728T/TAYHP & YOUR REF: SLM 9798L TO CONDUCT PRS D.O.A: 03.10.2022

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Dear Sir / Madam,

We refer to your email dated 5 October 2022.

Pursuant to State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your list of surveyors. Our client's appointed surveyor is Mr Ong from KTO Automobile Assessors.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

| | |
|----------------|--|
| Workshop | Auto Best Motor Services |
| Address | Blk 3006 Ubi Road 1 #01-362 Singapore 408700 |
| Contact Person | Mr Lee |
| Tel No. | 67456932 / 97456932 |

Thank you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727

Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Wednesday, 5 October, 2022 4:21 PM

To: G S Lim & Partners <gslimlaw@singnet.com.sg>

Subject: RE: SNM22D207071/C02/ GBD7728T/TAYHP & YOUR REF: SLM 9798L TO CONDUCT PRS D.O.A: 03.10.2022

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 5 October 2022 10:49 AM

To: G S Lim & Partners <gslimlaw@singnet.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: SNM22D207071/C02/ GBD7728T/TAYHP & YOUR REF: SLM 9798L TO CONDUCT PRS D.O.A: 03.10.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above matter.

Kindly **conduct PRS SLM 9798L** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Tuesday, 4 October 2022 5:10 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRE-REPAIR SURVEY - NOTIFICATION OF INSPECTION (Your Insured : GBD 7728T / Our Ref : HL/ABM/12387/22/ck)

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Dear Sir / Madam,

ACCIDENT AT 53 LORONG 4 GEYLANG INVOLVING SLM 9798L & GBD 7728T ON 03.10.22

We are instructed by M/s Auto Best Motor Services to notify you of a road traffic accident on 03.10.22 at 53 Lorong 4 Geylang involving our client(s) vehicle registration number SLM 9798L and vehicle registration number GBD 7728T driven by your insured at the material time. Copies our client(s) Accident Statement and Police report are attached.

As a result of the accident, our client(s) vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client(s) shall proceed to repair the vehicle without further reference to you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

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