

Celine Fong (LKKAUTO)

From: Dallas Yee <Dallas.Yee@eurokars.com.sg>
Sent: Thursday, 15 September 2022 6:18 PM
To: Bryan Ang (LKKAUTO); Admin-D (LKKAUTO); Celine Fong (LKKAUTO); SUR
Cc: Stephanie Loke; assignments
Subject: RE: Survey of accident car after repair

Hi Bryan,

Noted with thanks. I agree with number 4. 1 and 3 will be complied by our body shop.

Regards!

--

Eurokars Habitat Pte Ltd.

MINI Dealer
Dallas Yee
Service Manager

27 Leng Kee Road
Singapore 159098

Tel.: +65-6551-5509

Mail: dallas.yee@eurokars.com.sg

Web: www.mini.com.sg

Eurokars Group
Registered in Singapore

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: 15 September 2022 1:31 PM
To: Dallas Yee <Dallas.Yee@eurokars.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: Survey of accident car after repair

Hi Dallas

My colleagues have brought this case to my attention.

In the event of any dispute that the owner may bring up regarding the repair and the road worthiness of the vehicle, I would suggest the following in the interest of Mini:-

1. An estimate cost of repair be provided to my surveyor. The estimate should contain the breakdown of all the parts that have been assessed to be damaged and potentially damaged by the workshop. You can leave out the pricing.
2. My surveyor will visit the workshop at different stages to monitor the repair progress and methodology. Primarily to ensure that the repairs done were in accordance with your Principal's guidelines and standard.

3. All replaced parts to be kept by the workshop to at least after the completion of repair. These parts should be presented to my surveyor during his after repair inspection. This is to potentially address the owner's concern on whether parts were repaired or replaced, if raised at a later stage.
4. Lastly, besides our mechanical inspection to check on any operational abnormality to the vehicle, it is suggested that the vehicle be sent to a chassis alignment test at STA inspection centre after the repair to ensure that there is no major deviation of the structure of the vehicle.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dallas Yee <Dallas.Yee@eurokars.com.sg>

Sent: Thursday, 15 September 2022 10:19 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Survey of accident car after repair

Dear Yan,

As we are about to start carrying out the repair, can you please go down to our body and Paint in Tanjong Penjuru ASAP?

Regards!

--

Eurokars Habitat Pte Ltd.

MINI Dealer

Dallas Yee

Service Manager

27 Leng Kee Road

Singapore 159098

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Mail: dallas.yee@eurokars.com.sg

Web: www.mini.com.sg

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: 15 September 2022 10:15 AM

To: Dallas Yee <Dallas.Yee@eurokars.com.sg>; 'Celine Fong (LKKAuto)' <celinefong@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Survey of accident car after repair

Dear Dallas,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dallas Yee <Dallas.Yee@eurokars.com.sg>

Sent: Thursday, 15 September 2022 9:21 AM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>

Subject: RE: Survey of accident car after repair

Dear Celine,

We would like to engage the services stated below ASAP. Currently, the car is in our body and paint shop located in 27A Tanjong Penjuru level 5. You can look for the business manager Stephanie Loke when your surveyor is there. I have put her in cc.

Regards!

--

Eurokars Habitat Pte Ltd.

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Dallas Yee

Service Manager

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Web: www.mini.com.sg

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From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: 13 September 2022 4:08 PM

To: Dallas Yee <Dallas.Yee@eurokars.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Survey of accident car after repair

You don't often get email from celinefong@lkkauto.com. [Learn why this is important](#)

Dear Mr Yee,

Survey of vehicle before and during repair to ensure repair carried out in proper and safe method is \$500.00 (before GST).

Mechanical inspection after repair to check whether vehicle is road worthy and whether any abnormal behaviour is \$500.00 (before GST).

Both inspections will be accompanied by reports.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dallas Yee <Dallas.Yee@eurokars.com.sg>

Sent: Monday, 12 September 2022 11:28 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignment@lkkauto.com

Subject: Survey of accident car after repair

Dear LKK,

With reference to the above, our QC met an accident with our customer's car during test drive. The accident was quite bad and our customer requested us:

1. To engaged an independent surveyor to check and survey his car after we have repaired the car.
2. A report of finding.

With the above, we would like you to quote us on the above services.

Regards!

--

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