

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 28 October 2022 12:09 PM
To: GOHWUTH@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SKW7440R (ALLIANZ) AND SKS8399S AT/ALONG GHIM MOH ROAD MARKET FOOD CENTRE (BLK 19) ON 10/10/2022

GOH THIAM HOCK

[By Email Only]

Dear Sir/Madam,

You Ref: SKW7440R

Our Ref: CC4/AIS22010103/pa3

ACCIDENT INVOLVING SKW7440R (ALLIANZ) AND SKS8399S AT/ALONG GHIM MOH ROAD MARKET FOOD CENTRE (BLK 19) ON 10/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SKS8399S against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Print Sent Message

This mail is associated with :

***SKS8399S (202222003780)**
[SKW7440R]

TP
SARAH LAU SHEN YI
Oct 10 2022 7:00AM
[GOH THIAM HOCK]
Premium Automobiles Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on **04/01/2023 13:31 PM**.
To kianchuan.chan@allianz.sg
CC AIS_MAIL; claims@allianz.sg; chewht@lkkauto.com; admin-a@lkkauto.com
Subject Submit WP Report - 3rd party converted to OD claim

Dear Sirs,

We have advised insured that it is 50/50 case and insured is aware on it.

Please be informed that third party had converted to OD claim.

In view of this, we will proceed to close file and submit WP report to your good office.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AIS_MAIL
To: LKK_HQ
CC: chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 11/11/2022 01:00 PM
Subject: Re: Request for DS

liab at 50/50 both coming out from parking lot.

OI wrote in to us:

Good morning,

I have been informed by Mova Auto, that AIG has agreed to 50% of my Third Party Claim for that accident involving my car SKW 7440R and their insured client's SKS 8399S; though no other details are given.

Would like to know what is the decision taken by Allianz on their Third Party Claim on my policy. If Allianz is convinced that their Third Party Claim is justifiable (I leave it to your fair and professional decision), I may consider dropping my claims from both my own policy and the Third Party Claim, ONLY if the other party also drop all claims affecting my NCB.

Please hasten an update on the progress as I will be overseas from 21 Nov to 27 Nov 22.

Since there was no injury and damage to both cars are considered rather minor, such a compromise may be explored. Appreciate your advise and update.

Regards.

kindly engaged our insured and update insured.

<-- Original Message -->

From: LKK_HQ
To: kianchuan.chan@allianz.sg
CC: AIS_MAIL; chewht@lkkauto.com; admin-a@lkkauto.com; claims@allianz.sg
Sent On: 28/10/2022 12:31 PM
Subject: Re: Request for DS

Hi KC,

OI informed us that he has submitted video.

Could you recheck and upload insured video in Merimen for our veiwing?

Thanks.

Hsiao Tong

<-- Original Message -->

From: AIS_MAIL

To: LKK_HQ

CC: chewht@lkkauto.com; admin-a@lkkauto.com; claims@allianz.sg

Sent On: 17/10/2022 04:36 PM

Subject: Re: Request for DS

NO VIDEO FOOTAGE AVAILABLE. 50/50.

NO TP EXCESS

<-- Original Message -->

From: LKK_HQ

To: kianchuan.chan@allianz.sg

CC: AIS_MAIL; chewht@lkkauto.com; admin-a@lkkauto.com; claims@allianz.sg

Sent On: 17/10/2022 04:05 PM

Subject: Request for DS

Dear Sirs,

Liability : 50%. Both vehicles were coming out from parking lot.

Please share a copy of insured video for our viewing.

Please advise if we may proceed DS and any Section 2 excess.

Thank you.

Hsiao Tong