

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22010099/PA3 (SMJ 6719 P)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0884/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

26-Jan-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SFA 6188 B - Audi A4 SEDAN 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SFA 6188 B**, claimant, **Ms. Wong Tan Cheng**, please find the related document per attached.

1. A copy of the Original invoice no. 85018219 – S\$ 10,161.50.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 240.00 (S\$ 60.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SFA 6188 B

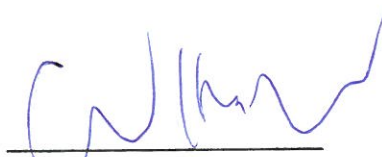
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, WONG TAN CHENG (the third party claimant) of #03-29
60, TREROSE CRESCENT (address), owner of SFA6188B (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SFA 6188 B that was damaged pursuant to the accident which occurred on 07/10/2022
(date) along HOLLAND ROADS TOWARDS FARRER ROAD (location) involving vehicle no/s
SMJ6719P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 12 (day) of OCT (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,161.50 (Repair Cost), S\$240.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SFA 6188 B that was damaged pursuant to the accident which occurred on 07/10/2022 (date) along HOLLAND ROADS TOWARDS FARRER ROAD (location) involving vehicle no/s SMJ 6719 P. This is pursuant to the inspection conducted on 18/10/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PREMIUM AUTOMOBILES PTE LTD ("the third party claimant") of vehicle no. SFA 6188 B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFA 6188B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of MARCH (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:23

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018219 Date : 18/01/2023 Order : SFA6188B Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SFA6188B (V 31442) Regn Date: 24/10/2016 Mileage: 133520 WIP No.: 45903

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF43HA047070 Engine: CVN 020553 Dept: u

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNES FOR TAIL LIGHTS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W5807067A GRU	(A) (SK) (8) COVER 19/1	1.00	2609.00	2,087.20
X	A8W0807900D	STRIP	1.00	248.50	198.80
X	A8W0807521K 9B9	SPOILER	1.00	276.00	220.80
X	A8W0945105C	(A) (SK) REFLECTOR 19/	1.00	45.60	36.48
X	A8W0807309F	BRACKET AP	1.00	1131.00	904.80
X	A5Q0919133 9B9	WASHER	4.00	2.50	8.00
X	A8W5827025M	(A) (SK) (4) LID 19/10/	1.00	3497.00	2,797.60
X	A8W5827507	PLATE AP	1.00	36.20	28.96
X	A8T0827310A	CLIP AP	2.00	1.60	2.56
X	A8D0853419F	PACKING	1.00	21.00	16.80
X	A8W5853742 2ZZ	AUDI SIGN	1.00	143.50	114.80

Parts 6,416.80
Labour 0.00
Sublet 2,992.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,408.80

8% GST 752.70

Grand Total 10,161.50



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

smj6719p

Date of Accident

07/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **15/03/2022 - 14/03/2023**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **11/10/2022 09:49**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 14 October 2022 4:20 PM
To: TNGTJ@YAHOO.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMJ6719P(AIG) AND SFA6188B AT/ALONG JUNCTION OF HOLLAND ROAD & BELMONT ROAD ON 07/10/2022

TNG TEE JIN

[By Email Only]

Dear Sir/Madam,

You Ref: SMJ6719P

Our Ref: CC3/AIG22010099/pa3

ACCIDENT INVOLVING SMJ6719P(AIG) AND SFA6188B AT/ALONG JUNCTION OF HOLLAND ROAD & BELMONT ROAD ON 07/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SFA6188B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Oct 2022 18:35	Clm Dtl Modified	Claimant's Name: -> WONG TAN CHENG. Claimant's ID: -> SXXXX989F.	[A] HOW MEI KWAN
2	12 Oct 2022 18:35	Clm Veh Model Changed	(206049) AUDI A4 1.4 (A).	[A] HOW MEI KWAN
3	12 Oct 2022 18:35	Clm Created	Reg No: SFA6188B. Acct Date: 2022/10/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	12 Oct 2022 18:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Oct 2022 18:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/21	[A] HOW MEI KWAN
6	12 Oct 2022 18:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Oct 2022 18:35	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 Oct 2022 18:35	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Oct 2022 18:36	Label Added	(23):Express.	[A] HOW MEI KWAN
10	12 Oct 2022 18:36	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	14 Oct 2022 16:16	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	25 Oct 2022 16:36	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	07 Nov 2022 10:39	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	10 Jan 2023 13:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	10 Jan 2023 13:40	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	10 Jan 2023 13:40	Clm Dtl Modified	JPJ Reg. Date: -> 2016/10/24.	[A] JOANNE LEE KHANG MIN
17	10 Jan 2023 13:40	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	30 Jan 2023 10:17	Adj Mandate Request	Cur.Req:10403.50:Liability: 100%(BOLA 27) *Quantum: \$10,403.50(all-in). Pls refer to a djuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	17 Feb 2023 08:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/21. Mandate Remarks: please proceed with settlement @ \$10,403.50 [COR-\$10,161.50 LOU-\$240 LTA-\$2] ** subject to final repair bill & AT A	[I] Syed-Yusoff, Saliha
20	17 Feb 2023 08:33	Adj Mandate Set	Approved:10403.50:please proceed with settlement @ \$10,403.50 [COR-\$10,161.50 LOU-\$240 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

[14/10/2022 16:22] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2855280	13 Oct 2022 08:15:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFA6188B	SMJ6719P	11.00
2896102	10 Jan 2023 13:40:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SFA6188B	SMJ6719P	11.00

				Pte Ltd	Pte Ltd (HQ)			
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