

Celine Fong (LKKAUTO)

From: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Sent: Thursday, 17 November 2022 9:27 AM
To: Naz (LKKAUTO)
Cc: Bryan Ang (LKKAUTO); Celine Fong (LKKAUTO)
Subject: RE: FIRE INCIDENT OF INSURED VEH NO. GBA9564B | Date of Incident: 10/10/2022 | Ergo Ref: CDMCG22002131

Hi Naz,

Thank you for the report.

We note that the fire was caused by electrical short circuit from the engine compartment which had factory fitted parts. There is no breach to our policy.

Please proceed to close file and bill us.

We shall process insured's Total Loss claim.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Dillen Selvarajoo
Assistant Manager
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9191
dillen.selvarajoo@ergo.com.sg



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From: Naz (LKKAUTO) <Naz@lkkauto.com>
Sent: Wednesday, 16 November 2022 6:21 pm
To: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: Re: FIRE INCIDENT OF INSURED VEH NO. GBA9564B | Date of Incident: 10/10/2022 | Ergo Ref: CDMCG22002131

Dear Mr Selvarajoo,

Attached herewith is the Fire Investigation Report.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Sent: Thursday, 13 October 2022 9:38 am
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Investigation <investigation@lkkauto.com>
Subject: RE: FIRE INCIDENT OF INSURED VEH NO. GBA9564B | Date of Incident: 10/10/2022 | Ergo Ref: CDMCG22002131

Dear Bryan,

Thank you for your acknowledgement.

We look forward to your Fire Report.

Insured is making Own Damage claim through workshop Forza Autohaus – we will hold authorization until after receipt of your report.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Dillen Selvarajoo
Assistant Manager
ERGO Insurance Pte. Ltd.

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Wednesday, 12 October 2022 6:11 pm

To: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Investigation <investigation@lkkauto.com>
Subject: RE: FIRE INCIDENT OF INSURED VEH NO. GBA9564B | Date of Incident: 10/10/2022 | Ergo Ref: CDMCG22002131

Hi Dillen

Thank you for the assignment. We will come back to you shortly on our findings.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Sent: Wednesday, 12 October 2022 10:39 am
To: assignments <assignments@lkkauto.com>
Subject: FIRE INCIDENT OF INSURED VEH NO. GBA9564B | Date of Incident: 10/10/2022 | Ergo Ref: CDMCG22002131

Dear LKK Team,

Our insured vehicle caught fire. Please assist to investigate, provide fire report and advice if repairable (any breach of policy or repair limit).

You may contact insured for details – see attached accident report.

We have yet to receive any pre-repair survey from insured or workshop.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Dillen Selvarajoo
Assistant Manager
ERGO Insurance Pte. Ltd.

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Singapore 038988
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