

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 31 October 2022 10:22 AM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022
Attachments: SJA 5555 OD supp.pdf; SJA 5555 OD supp 2.pdf

Dear Tony,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 20 October 2022 2:37 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Dear Shiau Chan,

Kindly inform OIC, our client is still waiting for their email for medical claim.

Please email them asap.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689828

e. <mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 14 October 2022 9:30 AM
To: 'Shiau Chan (LKKAUTO)'; 'SUR'
Cc: 'Claims Dept'
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Dear Shiau Chan,

Kindly forward all the medical bills to the office incharge.

Please liaise with the driver by email MATTHEW.YEOMING@GMAIL.COM and cc to Pbleng@yahoo.com.sg and Eyaulip@yahoo.com.sg (The owner and husband)

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Thursday, 13 October 2022 4:13 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Dear Siti,

As instructed by our client, please proceed to repair the insured vehicle **SJA 5555J (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 13 October 2022 9:48 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Dear Siti,

Not yet. We still pending for insurance approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 13 October 2022 8:54 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Good morning Yan/Sur,

On behalf of Service Advisor: Tony Foong

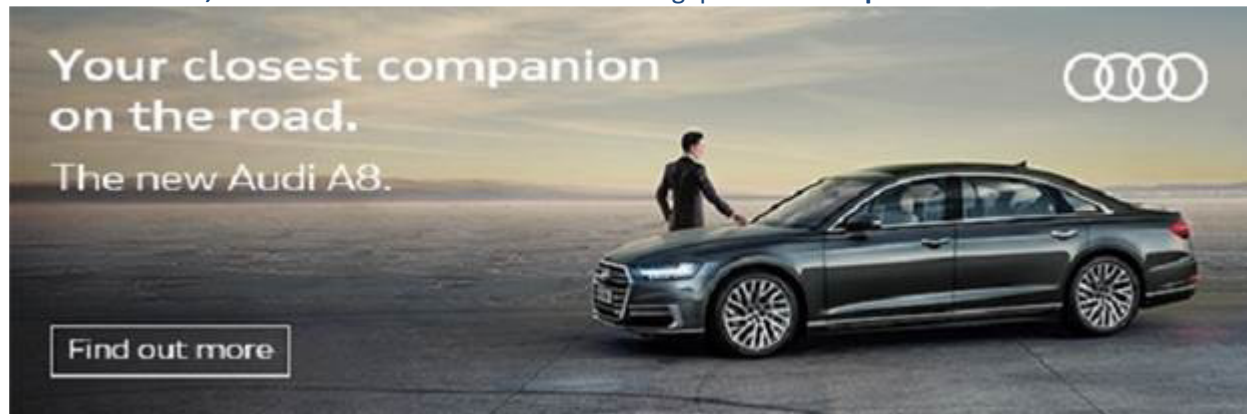
Kindly advise on repair approval.

Please note vehicle is in.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 12 October 2022 2:50 PM
To: 'Yan (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Good afternoon Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Please note vehicle is in.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 10 October 2022 3:21 PM
To: claims@premiumauto.com.sg; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 10 October 2022 2:34 PM
To: sur@lkkauto.com; admin-d@lkkauto.com
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJA 5555 J, DOA: 8/10/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 12/10/2022. 24 Benoi Sector, S629857. Vehicle Tow-In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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