

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 7 November 2022 11:35 AM
To: Chua, Gek Tiang Ruth; Ye, Yong Kang Melvin; SUR
Cc: Teo, Grace
Subject: RE: REF : CMTD2203891/RC RE: [Possible Phish Fraud]OD CLAIM

Dear Sir/Madam,

Kindly advise on authorisation and policy excess if apply.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 2 November 2022 2:47 PM
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: REF : CMTD2203891/RC RE: [Possible Phish Fraud]OD CLAIM

Dear Sir/Madam,

Enclosed herewith preliminary advice of SLR 9516H.

Kindly advise on authorisation and policy excess if apply.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 1 November 2022 10:04 AM
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; puanchew@singnet.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Puanchew <puanchew@yahoo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: Re: REF : CMTD2203891/RC RE: [Possible Phish Fraud]OD CLAIM

Dear Ruth,

Noted with thanks.

Dear All,

We will arrange survey accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Sent: Monday, 31 October 2022 5:42 pm

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>;
puanchew@singnet.com.sg <puanchew@singnet.com.sg>; SUR <sur@lkkauto.com>; assignments
<assignments@lkkauto.com>

Cc: Puanchew <puanchew@yahoo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: REF : CMTD2203891/RC RE: [Possible Phish Fraud]OD CLAIM

Dear Yan

Puan Chew Motor Work Pte Ltd

Blk K Pandan Loop Industrial Estate

#01-12 Singapore 128230

Tel: 6773 0073

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards
Ruth Chua (Ms)
Claims Division
D: 6329 5153 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 31 October 2022 5:26 pm

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; puanchew@singnet.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Puanchew <puanchew@yahoo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: REF : CMTD2203891/RC RE: [Possible Phish Fraud]OD CLAIM

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Dear Melvin,

Thank you for the assignment.

We will arrange survey on the date mentioned.

Dear All,

May i have workshop detail? Workshop name and address?

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 31 October 2022 4:49 pm

To: puanchew@singnet.com.sg <puanchew@singnet.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Puanchew <puanchew@yahoo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: REF : CMTD2203891/RC RE: [Possible Phish Fraud]OD CLAIM

Dear Rose,

We acknowledged receipt of your claim documents.

Please be informed that Ms Ruth Chua is the handler of this case.

Please be informed that we have appointed our In-House Surveyor to conduct the survey.

Excess & Repair Authorisation to Be Confirm after survey.

Aside to LKK Auto,

Please make arrangement to conduct survey on SLR9516H by either Mr Kenneth / Marcus / Steve / Adrian and revert with your preliminary report to Ms Ruth Chua for repair authorization.

Excess : To be advise

[Working From Home with effect from 06 April 2020 till further notice](#)

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: puanchew@singnet.com.sg <puanchew@singnet.com.sg>

Sent: Monday, October 31, 2022 2:50 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Puanchew <puanchew@yahoo.com.sg>

Subject: [Possible Phish Fraud]OD CLAIM

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Dear Sir/Mdm,

OD CLAIM

VEHICLE NO. SLR9516H

D.O.A: 27.10.2022

Please see attached our repair estimate and the SAS report for SLR9516H.

Kindly arrange to survey the vehicle tomorrow 1.11.2022

Thank you.

Regards

Rose