

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 11 October 2022 10:44 AM  
**To:** Ruby Ong; SUR; assignments  
**Subject:** RE: SNM22D207196/C02/SLH9059M/TANCHC & HTAP REF: TCL.MH.ro.50412.22.at || TO CONDUCT PRS D.O.A: 06.10.2022

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Ruby,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

**If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.**

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Tuesday, 11 October 2022 10:31 am  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: SNM22D207196/C02/SLH9059M/TANCHC & HTAP REF: TCL.MH.ro.50412.22.at || TO CONDUCT PRS D.O.A:

06.10.2022

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

**WITHOUT PREJUDICE**

We refer to your email of 10 October 2022 informing that you wish to conduct a pre-repair survey of our client's vehicle no. SLD 7305L.

**TAKE NOTICE** that we object to your proposed surveyor as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Mr Leslie / Premier Appraisal
2. Mr Quek / Unique Auto Appraisal
3. Mr Kuma / SK Auto Consultant
4. Mr Ng Cheng Meng / CM Automotive Consultancy
5. Mr Mohammad / RT Appraisal Pte Ltd
6. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**  
160 Sin Ming Drive  
#7-18/19 Sin Ming Autocity  
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Monday, 10 October 2022 2:40 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Subject:** RE: SNM22D207196/C02/SLH9059M/TANCHC & YOUR REF: SLD 7305L TO CONDUCT PRS D.O.A: 06.10.2022

**Without Prejudice**

**Our reference: SNM22D207196/C02/ SLH9059M/TANCHC**

**Your reference: SLD 7305L**

Dear Sirs,

**ACCIDENT INVOLVING SLH9059M & SLD7305L ON 06/10/2022**

We refer to your email of 10/10/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 10 October 2022 2:36 pm

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** SNM22D207196/C02/ SLH9059M/TANCHC & YOUR REF: SLD 7305L TO CONDUCT PRS D.O.A: 06.10.2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Jacqueline,

Please refer to the above matter.

Kindly **conduct PRS SLD 7305L** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Monday, 10 October 2022 9:54 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 7305L [Our Ref. TCL.MH.ro.50412.22.at]

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SLH 9059M  
Our ref : TCL.MH.ro.50412.22.at

**WITHOUT PREJUDICE**

10 October 2022

**China Taiping Insurance (Singapore) Pte. Ltd.**  
Motor Claims Department  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

**By Email Only**

**URGENT**

Dear Sir / Madam

**CLAIMANT: AL AUTORENT PTE LTD**

**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLD 7305L & SLH 9059M ALONG EU TONG SEN STREET ON 6 OCTOBER 2022 @ 1840HRS**

We are instructed by AL Autorent Pte Ltd to notify you of a road traffic accident on 6 October 2022 at about 1840hrs along Eu Tong Sen Street involving our client's vehicle registration number SLD 7305L and vehicle registration number SLH 9059M driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

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