

# BIFROST AUTO PTE. LTD.

GST Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 2598 T**  
Your Ref : **SMU 772 R**

## ALLIANZ INSURANCE SINGAPORE PTE LTD

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 11.10.2022 @ 0955 hrs along Boon Lay Drive (Near Blk 174) involving vehicles SHC 2598 T and SMU 772 R

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost-Lump Sum (With GST)	\$ 11,128.00
2. Loss of Income for 09 Days x \$80/ per day	\$ 720.00
3. Loss of Rental for 09 Days x \$126.47/ per day (With GST)	\$ 1,138.23
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
<b>TOTAL</b>	<b>\$ 13,073.68</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com) and [claims\\_its@bifrostauto.com](mailto:claims_its@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 11.10.2022 @ 0955 hrs along Boon Lay Drive (Near Blk 174) involving vehicles SHC 2598 T and SMU 772 R

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 2598 T** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD ("the claimant") of 383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHC 2598 T**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

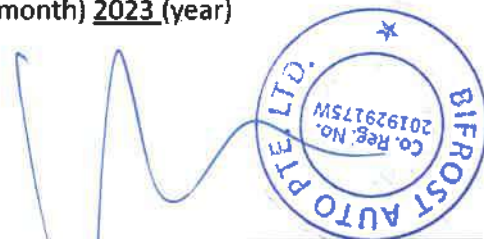
Dated this 03 day of 01 (month) 2023 (year)

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Joseph (S) PTE 3 August 2023  
Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R



Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

ALLIANZ INSURANCE SINGAPORE PTE LTD

Inv. No. : BA.LT.2308013  
Inv. Date : 04-08-2023  
Ref : 11.10.2022  
Terms : 30 Days  
Veh. No. : SHC 2598 T  
Make & Model : Toyota / Prius /  
CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$10,400.00	\$10,400.00	\$728.00

Subtotal for invoice : S\$10,400.00  
GST (7.0%) : S\$728.00  
Total : S\$11,128.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT22100181

Date: 22 November 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            11/10/2022    @   09:55 hrs  
ALONG                    BOON LAY DRIVE  
INVOLVING              SMU772R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2598T** (the "Taxi"). The Taxi was hired to **TAN JIP HUAT IC NO SXXXX193D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SAC 2598 T

305532920

OPERATED (TIME)	TO	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
2100		09/10	Qub	4 7 4 7 2 3	183	2100	0230
1500		10/10/22	Qub	4 7 4 9 7 7	254	800	2038
2100		11/9	Pdh	4 7 5 2 8 1	310	0430	1437
1500		11/10	Steven	4 7 5 4 3 5	158	1428	2100
2040		11/10	Qub (ACCIDENT @ BOON LAY DRIVE)	4 7 5 5 8 1	146	0500	1900
1500							
2100		11.10.2022	} Tan Jip Huat	Accident		0955	02
1500		19.10.2022		Repair.		01	1700
2100							
1413							
2040							

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Oct 2022 / 14:10:43

Receipt Date/Time : 11 Oct 2022 / 14:10:43

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221011-002077

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMU772R				
As at 11 Oct 2022/09:55:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SMU772R			
	Enquiry Fee	7.00	0.49	7.49
	20221011140935531274			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			7.45
Paid By				
	542550XXXXXX9955	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **231906**

Date: 11/10/2022

寶號

Messrs: Bifrost Auto P L

車號

Vehicle No: 9HC 2598T

車型

Model No: PR106

時間(日/夜)

Time (day/night): \_\_\_\_\_ Contact No: \_\_\_\_\_

由

Location: Boon Lay Drive

到

To: Joying Comfort

Cash \$:

80.00/px

其他

Others: \_\_\_\_\_

經手人

Authorised By: \_\_\_\_\_

Tow Truck

Driver Name: A

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 9 November 2022 12:41 PM  
**To:** taufig@chinarailway11.com.sg  
**Subject:** ACCIDENT INVOLVING SMU772R(ALLIANZ) AND SHC2598T AT/ALONG BOON LAY DR ON 11/10/2022

MOHAMMAD TAUFIQ BIN ROSLI

[By Email Only]

Dear Sir/Madam,

**You Ref: SMU772R**

**Our Ref: CC4/AIS22010072/Dpa3**

**ACCIDENT INVOLVING SMU772R(ALLIANZ) AND SHC2598T AT/ALONG BOON LAY DR ON 11/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2598T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Print Received Message

This mail is associated with :

**\*SHC2598T (202222007405)**  
**[SMU772R]**

TP

COMFORT TRANSPORTATION PTE LTD

Oct 11 2022 9:00AM

[MOHAMMAD TAUFIQ BIN ROSLI]

Bifrost Auto Pte Ltd (sin Ming)

**From** Allianz Insurance Singapore Pte. Ltd (HQ) (AIS\_MAIL), sent on 15/03/2023 09:57 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$13319.45) - SHC2598T - Claim Handler: Faiz Rosli

Approved:13319.45.

Fwd: ALLIANZ REF: SMU 722 R / SHC 2598 T / DOA: 11.10.2022 / LOD-Video

Claims Dept <claims\_lts@bifrostauto.com>

Fri 4/8/2023 9:16 AM

To:EzLyna (LKKAuto) <ezlyna@lkkauto.com>;Admin A <admin-a@lkkauto.com>;Hsiao Tong (LKKAuto) <chewht@lkkauto.com>;claims\_ltr@bifrostauto.com <claims\_ltr@bifrostauto.com>;claims\_ltm@bifrostauto.com <claims\_ltm@bifrostauto.com>;Joseph Koh <claims@bifrostauto.com>;claims\_ltv@bifrostauto.com <claims\_ltv@bifrostauto.com>

2 attachments (106 KB)  
SHC 2598 T 11.10.2022 Signed LOA.pdf; SHC 2598 T 11.10.2022 Signed Finv.pdf;

Without Prejudice

Dear Ezlyna,

Attachment with the signed LOA and Final repair bill as your request.

Please refer as per following information in the tables below and kindly proceed with the payment

Company Name	BIFROST AUTO PTE LTD
Company Reg No.	201929175W
Address	6001 BEACH ROAD #22-01, GOLDEN MILE TOWER (S) 199589
Contact No.	9648-8228

Bank Transfer Details	
Beneficiary	BIFROST AUTO PTE LTD
Bank Name	DBS BANK LTD
Bank Branch	070
Bank Address	12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982
Bank Code	7171
Branch Code	070
SWIFT Code	DBSSSGSG
Bank Account No.	0709028861
Currency	SGD
Remittance Attention To Email	<a href="mailto:claims@bifrostauto.com">claims@bifrostauto.com</a>

Thank you & Best Regards  
Ms Janice  
Bifrost Auto Pte Ltd  
Accident Claims Dept  
Tel : 6243 6687

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----- Forwarded message -----

From: **Claims Dept** <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>  
Date: Wed, 26 Jul 2023 at 15:03  
Subject: Re: ALLIANZ REF: SMU 722 R / SHC 2598 T / DOA: 11.10.2022 / LOD-Video  
To: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, [claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com) <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>, [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>, Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>, [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>