



# WTS Engineering Pte Ltd

YOUR REF : XB9549E  
OUR REF : JW/0922/253

10 November 2022

Lonpac Insurance  
300 Beach Road,  
#17-04/06, The Concourse,  
Singapore 199555

Attention: Motor Claims Department

**WITHOUT PREJUDICE**

Dear Sir,

## **ACCIDENT INVOLVING XB9549E WITH OUR VEHICLE WC292K ON 29/9/2022.**

We refer to the above accident and understand that you are the insurer appointed surveyor of **XB9549E**.

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1. Cost Of Repairs	\$	1,696.83
2. 4 Days Loss of Use	\$	1,000.00
3. TP Insurer Enquiry	\$	2.00

<b>Total:</b>	<b>\$</b>	<b>2,698.83</b>
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Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of this Letter of Demand.

Thank you.

Yours faithfully,

  
Lim Xin Yi  
Claims Department

Direct Line : (65) 6559 8954  
Facsimile : (65) 6898 2394  
Email : [xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)

**WTS Engineering Pte Ltd**

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394

URL: [www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Company Registration Number : 200505706E



Your ref : XB9549E  
Our ref : JW/0922/253

10/02/2022

**LKK Auto Consultants Pte Ltd**  
Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25,  
Singapore 408933.

Dear Sirs,

**WITHOUT PREJUDICE**

**ACCIDENT INVOLVING XB9549E AND OUR VEHICLE NO WC292K ON 29/09/2022.**

We, **Woodlands Transport Service Pte Ltd**, owner of Motor Vehicle Registration No. **WC292K** do hereby authorize **WTS Engineering Pte Ltd** as my agent and representative to correspond in, negotiate and settle on my behalf, my claim against the parties involved in the above-mentioned accident.

Yours faithfully,



Voo Choon Ling  
Group Deputy Managing Director



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/026403  
DATE : 10 FEB 2023

## DISCHARGE VOUCHER

I/We, WOODLANDS TRANSPORT SERVICE PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XB9549E the sum of Singapore Dollar Two Thousand Three Hundred Thirty Eight and Cents Eighty Three Only (**\$2,338.83**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving WC292K and XB9549E on 29/09/2022 along/at NO. 38 TOH TUCK ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HONG FA LOGISTICS & ENGINEERING PTE LTD AND/OR LUO CHENGZHU**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**WTS ENGINEERING PTE. LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date



Woodlands Transport Service Pte Ltd  
.....  
Name of vehicle owner /Date 15/02/2023




## WTS Engineering Pte Ltd

From : Workshop Department

M/S : Woodlands Transport Service Pte Ltd  
No 8 Gul Circle  
Singapore 629564

Date : 10-Nov-22  
No: 1122/1176

S/n	Description	Unit	Amount
	Repair cost of WC292K  Accident Date: 29/9/2022 Repair works took 4 days  Cost of repair inclusive of spray paint		\$ 1,585.82
	Add 7% GST		\$ 111.01
	SGD: One Thousand Six Hundred Ninety-Six and Eighty-Three Cents Only		
		<b>Total</b>	<b>\$ 1,696.83</b>

  
Authorised Signature

WTS Engineering Pte Ltd

8, Gul Circle, Singapore 629564 Tel: 6 559 8988 Fax: 6 898 2394 [URL:www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Company Registration Number : 200505706E




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

XB9549E

Date of Accident

29/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **07/11/2021 - 06/11/2022**

Requested By ..... **Goo Lee Ping (Woodlands Tran...**

Requested Date ..... **11/10/2022 12:59**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

WTS Engineering Pte Ltd

Bank Account Details

Beneficiary Name:

WTS Engineering Pte Ltd

Bank Name / Branch Name:

United Overseas Bank / Jurong Point Branch

Bank Account No.:

303-300-348-1

Bank Code / Branch Code:

7375 / 035

Swift Code

UOVB SG SG

Email Address:

chonha@woodlands-transport.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Lai Chon Ha / Accounts Executive / 6559-8983 / chonha@woodlands-transport.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

Authorised Signature and Company Stamp

Date:



Acknowledged by :

Name / Date:

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 15 February 2023 12:31 PM  
**To:** ENG HUEY NI  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\* LKK REF: CC4/LPC22010068/Epa3

Dear Sirs,

For an update, we have settled the matter at **\$2,338.83(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 1,696.83
2. Loss of Use (4days x \$160.00)	\$ 640.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 2,338.83</b>

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Friday, January 13, 2023 5:22 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\* LKK REF: CC4/LPC22010068/Epa3

## Lonpac External - General

Hi Hsiao Tong,

For rental, please try to start lower from \$560 (\$140 x 4d) up to \$720.

Total mandate is up to your proposal pf \$2,418.83.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 19 December 2022 5:02 pm

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\* LKK REF: CC4/LPC22010068/Epa3

Dear Huey Ni,

As spoken, details as follows: -

Market Value	: \$ 70,000.00 (est)
LTA Rebate	: \$ 15,494.00 (est)
Nett Value	: \$ 54,506.00 (est)

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 16 December 2022 9:52 AM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\* LKK REF: CC4/LPC22010068/Epa3

Your ref: **21/22/22/VC05/026403**

Our ref : CC4/LPC22010068/Epa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XB9549E(LONPAC) AND WC292K(TP) ON 29/09/2022**



We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "WTS ENGINEERING PTE. LTD." at **\$2,418.83(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 3,047.15	\$ 1,696.83 (\$1,585.82 + 7%GST)
2. Loss of USE (4days x \$250.00)	\$ 1,000.00	\$ 720.00 (4days x \$180.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 4,049.15</b>	<b><u>\$ 2,418.83</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 10 November 2022 4:48 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\*  
LKK REF: CC4/LPC22010068/Epa3

## Lonpac External - General

Our Ref : 21/22/22/VC05/026403 ( Huey Ni's case)

Dear Mei Kwan,

Please see attached.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 10 November 2022 4:43 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\*  
LKK REF: CC4/LPC22010068/Epa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 13 October 2022 4:24 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\*  
LKK REF: CC4/LPC22010068/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 12 October 2022 2:49 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 \*\*\*  
LKK REF: CC4/LPC22010068/pa3

Dear Sir / Madam,

We refer to the above matter.

We attached here with the accident photos for your review.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 12 October 2022 9:08 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 11 October 2022 3:52 pm

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)  
<[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>

**Subject:** FW: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

## Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ELIZABETH GOH SUAN CHOO <[elizabethgoh@lonpac.com](mailto:elizabethgoh@lonpac.com)>

**Sent:** Tuesday, 11 October 2022 3:36 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** CATHERINE CHAN MIEW HAN <[catherinechan@lonpac.com](mailto:catherinechan@lonpac.com)>

**Subject:** FW: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

## Lonpac External - General

Dear MT Claim,

Please kindly assist.

Thanks & Regards

Elizabeth Goh

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>

**Sent:** Tuesday, 11 October 2022 3:32 pm

**To:** Customer SG <[customer\\_sg@lonpac.com](mailto:customer_sg@lonpac.com)>

Cc: Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Colin Lee Tze Hung <[colin.lee@woodlandstransport.com.sg](mailto:colin.lee@woodlandstransport.com.sg)>  
Subject: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

**YOUR REF: XB9549E**  
**OUR REF**  
**: JW/0922/253**

Dear Sir,

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **29/09/2022** around **12:30 HRS** at **No 38 Toh Tuck Road** involving our client's/customer's vehicle registration number **WC292K** and vehicle registration number **XB9549E** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact **Mr Colin at Tel: 6559 8984 / 8383 3215** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Best Regards,

**LIM XIN YI (Ms)**  
Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



Facebook Platforms:



Bus Charter:

