

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 13 January 2023 5:22 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 *** LKK REF: CC4/LPC22010068/Epa3

Lonpac External - General

Hi Hsiao Tong,

For rental, please try to start lower from \$560 (\$140 x 4d) up to \$720.

Total mandate is up to your proposal pf \$2,418.83.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 19 December 2022 5:02 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 *** LKK REF: CC4/LPC22010068/Epa3

Dear Huey Ni,

As spoken, details as follows: -

Market Value	: \$ 70,000.00 (est)
LTA Rebate	: \$ 15,494.00 (est)
Nett Value	: \$ 54,506.00 (est)

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 16 December 2022 9:52 AM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 *** LKK REF: CC4/LPC22010068/Epa3

Your ref: **21/22/22/VC05/026403**
Our ref : CC4/LPC22010068/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XB9549E(LONPAC) AND WC292K(TP) ON 29/09/2022

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"WTS ENGINEERING PTE. LTD."** at **\$2,418.83(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 3,047.15	\$ 1,696.83 (\$1,585.82 + 7%GST)
2. Loss of USE (4days x \$250.00)	\$ 1,000.00	\$ 720.00 (4days x \$180.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,049.15	<u>\$ 2,418.83</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 10 November 2022 4:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 ***
LKK REF: CC4/LPC22010068/Epa3

Lonpac External - General

Our Ref : 21/22/22/VC05/026403 (Huey Ni's case)

Dear Mei Kwan,

Please see attached.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 4:43 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 ***
LKK REF: CC4/LPC22010068/Epa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 13 October 2022 4:24 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 ***
LKK REF: CC4/LPC22010068/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 12 October 2022 2:49 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253 ***
LKK REF: CC4/LPC22010068/pa3

Dear Sir / Madam,

We refer to the above matter.

We attached here with the accident photos for your review.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 12 October 2022 9:08 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: Re: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 11 October 2022 3:52 pm

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; xinyi.lim@woodlandstransport.com.sg
<xinyi.lim@woodlandstransport.com.sg>

Subject: FW: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ELIZABETH GOH SUAN CHOO <elizabethgoh@lonpac.com>
Sent: Tuesday, 11 October 2022 3:36 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: CATHERINE CHAN MIEW HAN <catherinechan@lonpac.com>
Subject: FW: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

Lonpac External - General

Dear MT Claim,

Please kindly assist.

Thanks & Regards
Elizabeth Goh

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Lim Xin Yi <xinyi.lim@woodlandstransport.com.sg>
Sent: Tuesday, 11 October 2022 3:32 pm
To: Customer SG <customer_sg@lonpac.com>
Cc: Goo Lee Ping <goo@woodlandstransport.com.sg>; Colin Lee Tze Hung <colin.lee@woodlandstransport.com.sg>
Subject: PRI | LONPAC | Accident Involving XB9549E and WC292K | DOA 29/09/2022 | Our Ref JW.0922.253

YOUR REF: XB9549E
OUR REF
: JW/0922/253

Dear Sir,

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **29/09/2022** around **12:30 HRS** at **No 38 Toh Tuck Road** involving our client's/customer's vehicle registration number **WC292K** and vehicle registration number **XB9549E** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact **Mr Colin at Tel: 6559 8984 / 8383 3215** for an appointment to view the vehicle.

For your immediate attention and action, please.

Thank you.

Best Regards,

LIM XIN YI (Ms)
Claims Department



Woodlands Transport Service Pte Ltd

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line : +65 6559 8954

www.woodlandstransport.com.sg 

Group of Companies:



Facebook Platforms:



Bus Charter:

