

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
	XX

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 12 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMK 99352 Yr Regn: 29/10/90

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Toucan c.c. 1395Colour: White A/C: Insured / Std / HI / NASp. Reading: 30837 T/Radio: Insured / Std / HI / NA

Eng/No: _____

C/No: WVG 222 112 KW 017 656

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/50R16R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 4/10/92 D.O.I. 13/10/92Survey held at Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Regr RH

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MK- WKK

Steve finalised final fig \$19458.95, 12 days. (Red \$9990.24, 34%)

Date/Time, File Pass to?

☐ : Preli. Report

1) 01/12 Typist

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: MER-TPLump Sum P.S.H. (\$ 19458.95)Days Of Repair: 12

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation: _____

S + RS. \$ _____

Prices

Others

TOTAL

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Stew CLKKJ
13/10/22, 9:30

m IL
12 JY
P/P
LJ BL Y

Quotation

Non binding - Preview

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Company
ERGO INSURANCE PTE. LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
Singapore 038985

Customer Details:
Ms.
NUR
RAISAH RASID
MRS NUR RAISAH LACAVE
237 UPPER PAYA LEBAR ROAD
#01-46
Singapore 533867

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

05-10-2022
5211001034
199305211H
30001
2022029206/ 1
04-10-2022
YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMV9935Z	5T13NZC0	29-10-2020	WVGZZZ1TZKW072656	Touran Comfortline 1.4 TSI 110kW DSG	30,315

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00 ✓	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00 ✓	513.60
D 169300M2	1k Window Adhesive	2	pcs.	51.44	#1 n/c	102.88 ✓	110.08
D 00940104	All Purpose Cleaner	1	pcs.	102.88	#1 n/c	102.88 ✓	110.08
D 00920002	Primer	1	pcs.	30.27	#1 n/c	30.27 ✓	32.39
D 181802M1	Activator	1	pcs.	26.27	#1 n/c	26.27 ✓	28.11
D 00950025	Applicator	2	pcs.	11.16	#1 n/c	22.32 ✓	23.88
5TA827025Q	Rear Trunk Lid	1	pcs.	2,788.77	#1 BO	2,788.77 ✓	2,983.98
5TA827939 041	Spoiler Satin Black	1	pcs.	304.32	#1 n/c	304.32 ✓	325.62
5TA827940 041	REAR W/SCREEN SIDE TRIM LH				#1		
	Spoiler Satin Black	1	pcs.	309.67	#1 CUT	309.67 ✓	331.35
	REAR W/SCREEN SIDE TRIM RH				#1		
8D0853419D	Packing Adhesive	1	pcs.	32.91	#1 n/c	32.91 ✓	35.21
WHT007341	RR NUMBER PLATE PACKING				#1		
	Riveted Cap Nut	4	pcs.	2.64	#1 n/c	10.56 ✓	11.30
5TA827505D	Hood Latch	1	pcs.	192.96	#1	192.96 ✓	206.47
	BOOT LID LOCK				#1		
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	117.06	#1 n/c	117.06 ✓	125.25
5TA853687 2ZZ	Inscription Bright Chrome	1	pcs.	80.37	#1 n/c	80.37 ✓	86.00
3CN945087	NAME PLATE - TOURAN				#1		
	Additional Brake Light Wi	1	pcs.	245.82	#1 n/c	245.82 ✓	263.03
	3RD BRALELIGHT				#1		
5TA945094E	Taillight With Back-Up Li	1	pcs.	287.30	#1 QR	287.30 ✓	307.41
	RHS TAILLIGHT INNER				#1		
5TA945096D	Tail Light	1	pcs.	344.61	#1 QR	344.61 ✓	368.73
	RHS TAILLIGHT OUTER				#1		
5TA945229	Mounting	2	pcs.	0.49	#1 n/c	0.98 ✓	1.05
5TA945300	Attachment Element	1	pcs.	11.62	#1 n/c	11.62 ✓	12.43
	BOLT				#1		
5TA827550M	Gas-Filled Strut	1	pcs.	132.95	#1	132.95 X	142.26
	RHS BOOT LID ABSORBER				#1		
1K8827951	Plug	2	pcs.	5.17	#1 n/c	10.34 ✓	11.06
8X0827499	Buffer Adjustable	1	pcs.	17.40	#1 n/c	17.40 ✓	18.62
5TA827705A	Gasket	1	pcs.	346.72	#1	346.72 X	370.99
	BOOT LID WETHERSTRIP				#1		
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,537.14	#1 BO	1,537.14 ✓	1,644.74
5TA807568A 9B9	Spoiler Satin Black	1	pcs.	368.79	#1	368.79 ✓	394.61
5TA807305	Bumper	1	pcs.	682.38	#1	682.38 ✓	730.15
	REINFORCEMENT				#1		
N 0195307	Bolt Hex. Hd. With Should	7	pcs.	4.44	#1 n/c	31.08 ✓	33.26
5TA807863	Attachment Strip	1	pcs.	72.88	#1	72.88 ✓	77.98
	BUMPER CTR BRACKET				#1		
5TA807453	Guide Piece	1	pcs.	49.88	#1	49.88 ✓	53.37
	LHR BUMPER BRACKET (UPPER)						



Quotation

Non binding - Preview

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Company
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 5 TEMASEK BOULEVARD
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Customer Details:
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 MRS NUR RAISAH LACAVE
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 #01-46
 Singapore 533867

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 YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMV9935Z	5T13NZC0	29-10-2020	VWGZZZ1TZKW072656	Touran Comfortline 1.4 I TSI 110kW DSG	30,315

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5TA807454	Guide Piece <i>(photo)</i> RHR BUMPER BRACKET (UPPER)	1	pcs.	49.88	#1 <i>BR</i>	49.88 ✓	53.37
5TA807393	Guide Piece LHR BUMPER BRACKET (SIDE)	1	pcs.	40.61	#1	40.61 ✓	43.45
5TA807394	Guide Piece RHR BUMPER BRACKET (SIDE) <i>(photo)</i>	1	pcs.	40.61	#1 <i>BR</i>	40.61 ✓	43.45
5TA945104	Reflector RHS REFLECTOR OUTER	1	pcs.	75.79	#1	75.79 ?	81.10
5TA945106	Reflector RHS REFLECTOR INNER	1	pcs.	75.79	#1	75.79 ?	81.10
5TA845042ACNVB	Side Window Not Pre-Treat RHR FENDER GLASS	1	pcs.	441.08	#1 <i>NEC</i>	441.08 ✓	471.96
D 169300M2	1k Window Adhesive	1	pcs.	51.44	#1 <i>NEC</i>	51.44 ✓	55.04
D 00920002	Primer	1	pcs.	30.27	#1 <i>NEC</i>	30.27 ✓	32.39
D 181802M1	Activator	1	pcs.	26.27	#1 <i>NEC</i>	26.27 ✓	28.11
D 00950025	Applicator	2	pcs.	11.16	#1 <i>NEC</i>	22.32 ✓	23.88
5TA809844	Sectional Part Side Panel RHR FENDER	1	pcs.	2,155.11	#1 <i>DD</i>	2,155.11 ✓	2,305.97
D 506KD1A4	2k-Insert Foam	1	pcs.	163.23	#1 <i>NEC</i>	163.23 ✓	174.66
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	66.78	#1 <i>NEC</i>	66.78 ✓	71.45
D 007500A2	Zinc Spray	1	pcs.	72.86	#1 <i>NEC</i>	72.86 ✓	77.96
D 180003M2	2k-Body Adhesive	1	pcs.	469.52	#1 <i>NEC</i>	469.52 ✓	502.39
VWLM6114	UNDERSEAL	1	pcs.	15.50	#1 <i>NEC</i>	15.50 ✓	16.59
5TA810972A	Wheelhouse Protector RHR FENDER LINER	1	pcs.	229.65	#1	229.65 ?	245.73
5TA809857B GRU	Fuel Filler Door With Hou	1	pcs.	225.19	#1	225.19 ?	240.95
5TA010000A	Tire Pressure Label	1	pcs.	15.15	#1	15.15 ?	16.21
5TA821714D	Stone Protection Foil RHR FENDER FOIL	1	pcs.	35.98	#1 <i>NEC</i>	35.98 ✓	38.50
6R0819465C	Vent Trim RHR FENDER AIR DUCT	1	pcs.	42.93	#1	42.93 ?	45.94
6N0809966A	Expanding Nut	5	pcs.	2.42	#1 <i>NEC</i>	12.10 ✓	12.95
	LABOUR	8	pcs.	840.00	#1	6,720.00	7,190.40
	SPRAY PAINT	8	pcs.	800.00	#1	4,800.00	5,136.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00 ✓	898.80
	R&R RHS REAR FENDER GLASS	1	pcs.	840.00	#1	840.00 ✓	898.80
	TRANSFER BOOT LID MECHANISM	1	pcs.	840.00	#1	840.00 ✓	898.80
	R&R REAR SEAT <i>470 (photo)</i>	1	pcs.	840.00	#1	840.00 ?	898.80
	R&R REAR LUGGAGE TRIM <i>470 (photo)</i>	1	pcs.	840.00	#1	840.00 ?	898.80
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00 ✓	160.50
	RHR FENDER GLASS SOLAR FILM	1	pcs.	200.00	#1	200.00 ✓	214.00
	AVIVA VS ERGO						
	3RD PARTY VEHICLE GBM9991M						
	D.O.A: 04-10-2022						
	SURVEY BY:						



Quotation
 Non binding - Preview

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SMV9935Z	5T13NZC0	29-10-2020	WVGZZZ1TZKW072656	Touran Comfortline 1.4 TSI 110kW DSG	30,315

Quotation valid till 11-10-2022

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	28,689.19	7%	2,061.44	29,449.19	31,510.63
Total	760.00	28,689.19		2,061.44	29,449.19	31,510.63

Customer

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

05/10/22



—VISIT OUR WEBSITE: www.volkswagen.com.sg (for online service appointments) and www.volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Signature:

Date:

All invoices are denominated in SGD, unless otherwise stated.

Driver vs agent
out
but video
in the car

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	04/10/2022 14:13 (SGT)
Reported by	Driver
Date of Accident	04/10/2022 08:35 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	Temasek club entrance
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SMV9935Z

INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	NUR RAISAH RASID MRS NUR RAISAH LACAVE
NRIC No	SXXXX615B
Email Address	Geoffrey.lacave@gmail.com
Mobile Phone No	(Phone) +65-87985408
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	TOURAN 1.4 TSI CL 5T13NZ HLG
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1400

INSURANCE COMPANY

Name of Insurance Company	Singapore Life Ltd
Policy Number / Cover Note Number	11097961

DRIVER

Name of Driver	LACAVE GEOFFREY
NRIC No	SXXXX009B
Date Of Birth	12/04/1991
Occupation	Indoor

Date Of Driving Pass 20/04/2016
 Driving experience 6 YEARS AND 6 MONTHS
 Gender Male
 Mobile Number (Phone) +65-91718017
 Alt. Phone Number
 Email Address Geoffrey.lacave@gmail.com
 Address Foresque Residences, 105 Petir Road
 Address complement #07-10
 Postcode 678274
 Is the driver the policyholder? No
 If No, Relationship of the Driver with the Insured Spouse
 Does Driver Own Other Vehicles? No
 Vehicle Registration Number of Other Vehicle Owned by Driver
 Insurance Company of Other Vehicle Owned by Driver

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Collision - Head to Rear
 Weather Conditions Raining
 Road Surface Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident? No
 Number of vehicles involved in the accident 2
 Was anybody injured in the Accident? No
 Was any injured conveyed to hospital by ambulance?
 Was any other vehicle or property damaged? Yes
 Number of Passengers (Including Driver) 3
 Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No
 Translator's name
 Translator's ID
 Translator's phone number
 Translator's email
 Original language used in the statement

PASSENGER 1

Name P1
 Gender Male

PASSENGER 2

Name P2
 Gender Male

DETAILS OF POLICE ACTION

Was the accident reported to the police? No
 Was notice of intended Prosecution given? No
 If yes, against whom?

CIRCUMSTANCES OF ACCIDENT

Arriving at Temasek club main entrance, I had to break as a car in front was moving. the van hit my car at the rear right side after I break, i managed to take some photos and exchange particulars with the 3rd party party and I also had an in car camera footage of the scene. No injuries was involved at the scene.

ATTACHMENT(S)

Are accident photos available for attachment? Yes
 Was there any video captured by Car Camera? Yes

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBM9991M
Vehicle Manufacturer	Nissan
Vehicle Model	Nv350
Vehicle Variant	-
Vehicle Colour	Gray
Vehicle Category	Commercial vehicle
Name of Driver	CHIN JUO WI
NRIC No	SXXXX870J
Contact Number	(Phone) +65-96237686
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	2

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed By Reporting Officer
Muhammad Sumardi Bin Mohd Affandi

Witnessed by Reporting Centre
Personnel

Sketch Plan

REFER TO ATTACHED ACCIDENT DIAGRAM

Describe Circumstances of the Accident

Arriving at Temasek club main entrance, I had to break as a car in front was moving. the van hit my car at the rear right side after I break, i managed to take some photos and exchange particulars with the 3rd party party and I also had an in car camera footage of the scene. No injuries was involved at the scene.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

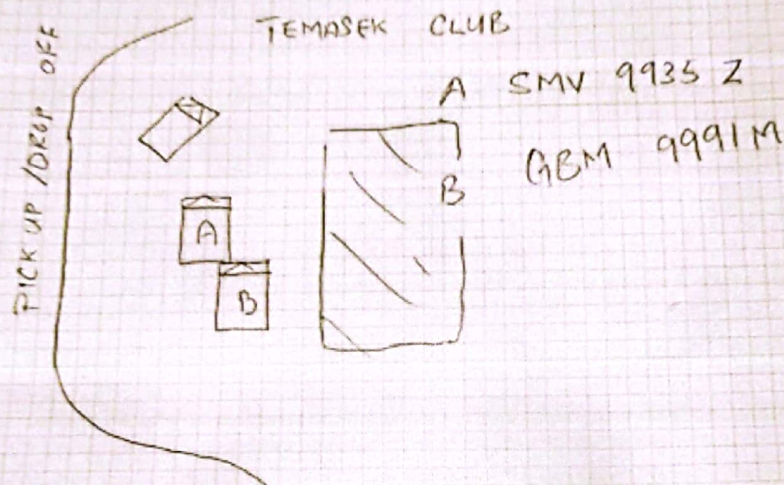
Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed By Reporting Officer
Muhammad Sumardi Bin Mohd Affandi

Witnessed by Reporting Centre Personnel

ACCIDENT DIAGRAM

Ver. 30042021



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

VERIFIED BY AJAX MARS (ARC)
REPORTING OFFICER
MUHAMMAD SUMARDI BIN MOHD AFFANDI

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: