

PRS FOR SNF7069J ; EQI REF: DM22HO01730

Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Wed 12/10/2022 10:59 AM

To: assignments <assignments@lkkauto.com>

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Announcement

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In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: T K Lee <tklee0247@gmail.com>

Sent: Tuesday, 11 October 2022 5:15 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: Re: Acc Inlv SNF7069J & XD1420J on 30/09/2022 along Junction of Tuas South Avenue 4 ; EQI REF: DM22HO01730

Dear Jie Si,

We would like to appoint **LKK Auto Consultants Pte Ltd** to conduct PRI for our client's vehicle.

Thank you.

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Tue, Oct 11, 2022 at 3:40 PM Jie Si Neo <jiesi.neo@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Xue Ting,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.
Thank you.

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Regards,

Neo Jie Si

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From: T K Lee <tklee0247@gmail.com>

Sent: Tuesday, October 11, 2022 2:50 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Acc Inlv SNF7069J & XD1420J on 30/09/2022 along Junction of Tuas South Avenue 4

Dear Sir/Mdm,

Our Ref : SNF7069J

Your Ref : XD1420J (EQ)

Please arrange survey and advise liability as vehicle is **IN** workshop.

Please let us have the surveyor list to choose from.

Thank You

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521