

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 October 2022 4:56 PM  
**To:** William Ng  
**Subject:** RE: Claim Notification -ACCIDENT INVOLVING SKK3283S(AIG) AND SJH3542Y AT/ALONG RACE COURSE ROAD BIRCH ROAD ON 11/10/2022

Dear Sirs,

No action is required from your end.

Our surveyor has inspected third party vehicle and we will negotiate with third party for fair and reasonable amount.

Please be assured that we will do our due diligence to mitigate the cost.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** William Ng <[ngwilliam689@gmail.com](mailto:ngwilliam689@gmail.com)>

**Sent:** Thursday, 20 October 2022 12:56 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Claim Notification -ACCIDENT INVOLVING SKK3283S(AIG) AND SJH3542Y AT/ALONG RACE COURSE ROAD BIRCH ROAD ON 11/10/2022

Hi

let me know what you need from me

how much are they claiming ?

They is no injury only minor damage at the back of his car

He told me the repair is \$3500 forthe damage at his workshop , but my workshop say can be repair at \$1000 . But he refuse to go to my workshop.

i have no choice but to let the insurance take over

Regards

William

On Thu, Oct 20, 2022 at 2:28 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**NG WILLIAM**

[By Email Only]

Dear Sir/Madam,

**You Ref: SKK3283S**

**Our Ref: CC6/AIG22010058/Upa3**

**ACCIDENT INVOLVING SKK3283S(AIG) AND SJH3542Y AT/ALONG RACE COURSE ROAD BIRCH ROAD ON  
11/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJH3542Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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