

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 October 2022 12:21 PM
To: doreen.chiam@easternharvest.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBK5242D(AIG) AND SLS6438P AT/ALONG WATERLOO ST ON 03/10/2022

DO BETTER TRADING PTE LTD
Driver: Paul Liew Tien Soon

[By Email Only]

Dear Sir/Madam,

You Ref: GBK5242D
Our Ref: CC6/AIG22010038/Apa3
ACCIDENT INVOLVING GBK5242D(AIG) AND SLS6438P AT/ALONG WATERLOO ST ON 03/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLS6438P** against your insurance policy.

We would like to request for a copy of your car video footage for our necessary action.

Please call us if you have any queries.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Wednesday, 2 November 2022 11:32 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: AIG REF: 5134344774SG // LKK REF: CC6/AIG22010038/Apa3 [ACCIDENT INVOLVING GBK5242D(AIG) AND SLS6438P AT/ALONG WATERLOO ST ON 03/10/2022]

Hi Hsiao Tong,

Please proceed to do the necessary.

Please upload the rejection correspondence and this email into merimen.

Thanks and regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, October 25, 2022 10:55 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: [EXTERNAL] AIG REF: 5134344774SG // LKK REF: CC6/AIG22010038/Apa3 [ACCIDENT INVOLVING GBK5242D(AIG) AND SLS6438P AT/ALONG WATERLOO ST ON 03/10/2022]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We have uploaded both OI and TP video in Merimen for your easy reference.

Based on both parties video, we are of the view that BOLA 33 is applicable. Third party should not overtake our insured from the right against flow of traffic.

As such, we seek your approval to reject third party claim.

For your instruction/comments please.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

IMPORTANT NOTICE:

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 14 December 2022 3:40 PM
To: JL Perfect Autowork
Cc: Admin A; CS A Team
Subject: RE: Accident involving SLS6438P and GBK5242D on 03.10.22 (Your Ref: TBA)
Attachments: RE: Your Ref: SLS6438P // Our Ref: CC6/AIG22010038/Apa3 [ACCIDENT INVOLVING GBK5242D(AIG) AND SLS6438P AT/ALONG WATERLOO ST ON 03/10/2022]

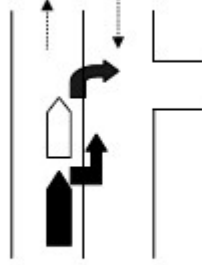
Without Prejudice

Dear Sirs,

Kindly refer to our email dated 08/11/2022.

We have reviewed the matter and we are of the view that BOLA 33 is applicable. Our insured is not liable for the accident. You client should not overtake our insured from the right against flow of traffic.

In view of this, we regret to inform you that we are unable to look into your client' claim. Thank you.

	T-JUNCTION			
33.		Vehicle X- Overtaking from the right Vehicle Y- Changing lane or turning Reason: Vehicle should not overtake from the right against the flow of traffic	100%	0%

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Thursday, 8 December 2022 10:32 AM

To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: Accident involving SLS6438P and GBK5242D on 03.10.22 (Your Ref: TBA)

Dear Sir/ Madam,

Kindly refer to the attached LOD.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875