

## Yan (LKK Auto)

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**From:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
**Sent:** Tuesday, 11 October 2022 9:43 AM  
**To:** Janet Tan; Wong, Lorriance; Admin-D (LKKAuto); 'assignments'; 'SUR'  
**Subject:** LKK/AL \ CMTD2203656/LOR - Accident Vehicle no. EW929R / SJG8121B (Your Insured) on 09/10/2022 20:40 (SGT)

### Without Prejudice

Our Reference: CMTD2203656/LOR  
Your Reference: EW929R

Dear Janet,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **EW929R** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sompo Insurance Singapore Pte. Ltd.**

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**From:** Janet Tan <[sltanjanettan@gmail.com](mailto:sltanjanettan@gmail.com)>

**Sent:** Tuesday, October 11, 2022 9:36 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2203656/LOR - Accident Vehicle no. EW929R / SJG8121B (Your Insured) on 09/10/2022 20:40 (SGT)

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Dear Grace Teo,

We picked Adrian Ling.  
Thanks.

Regards,  
Janet Tan  
Sent from my iPhone

On 10 Oct 2022, at 17:49, Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference: CMTD2203656/LOR  
Your Reference: EW929R

Date: 10/10/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S YSK Auto Workshop**

Dear Janet,

**ACCIDENT INVOLVING SJG8121B & EW929R ON 09.10.22**

We refer to your Notice of Accident dated 10/10/2022.

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/ [lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** Janet Tan <[sltanjanettan@gmail.com](mailto:sltanjanettan@gmail.com)>

**Sent:** Monday, October 10, 2022 2:40 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; dannysk yeo <[dannyskyeo@gmail.com](mailto:dannyskyeo@gmail.com)>

**Subject:** [Possible Malware Fraud]Accident Vehicle no. EW929R / SJG8121B (Your Insured) on 09/10/2022 20:40 (SGT)

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sompo Team,

We act for **NG KWAI MENG**

the owner of motor **EW929R**, who has appointed us to act on their behalf to claim against your insured's vehicle no. **SJG8121B** in regard to the road traffic accident on 09/10/2022 along Loyang Ave, Singapore.

Please send us your surveyor company list to arrange the inspection.

Please be informed that the said motor-vehicle can be inspected at:-

**YSK AUTO WORKSHOP**

No. 1 Kaki Bukit Avenue 6, #01-71

Autobay Singapore 417883

Contact PIC Mr. Danny Yeo at HP: 9640 2541

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any interviewing Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thanks & regards,  
Janet Tan

YSK Auto Workshop