

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 11 October 2022 9:34 AM
To: assignments; YAN
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: FW: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Importance: High

Ref: TAX/10/22/2024

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLU5094T
Insured: SHB5745X
Workshop: BORNEO MOTOR

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Tuesday, 11 October 2022 9:12 am
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: RE: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED
Importance: High

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Dear Sir,

Kindly assist to expedite the PRI.

Thank you & Regards,
Suraidah
TPR Team, Claims Dept
E: suraidahb.saidi@inchcape.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Monday, 10 October 2022 4:59 pm

To: 'MTPRI' <mtpri@smrt.com.sg>

Cc: Ong Hua Yen (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <OngHuaYen@smrt.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: FW: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

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Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Sent: Monday, October 10, 2022 10:16 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, VF (upon request as file is big) & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHB5745X** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as

recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,

Suraidah

TPR Team, Claims Dept

E: suraidahb.saidi@inchcape.com.sg