

Celine Fong (LKKAuto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 21 February 2023 5:49 PM
To: Celine Fong (LKKAuto); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); SUR
Cc: Meng Yan (LKK Auto)
Subject: RE: OUR REF: D22003163MFSH Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Importance: High

Dear Celine,

Please proceed on **urgent basis**.

We have already received LOD since 2.2.2023.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Tuesday, February 21, 2023 3:55 PM
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; SUR <sur@lkkauto.com>
Cc: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: RE: OUR REF: D22003163MFSH Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Dear Ana,

Enclosed herewith preliminary advice of SLU 5094T.

Please let us have your approval and your claim reference.

Best Regards,
Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Sent: Tuesday, 21 February 2023 1:51 PM

To: SUR <sur@lkkauto.com>

Cc: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: FW: OUR REF: D22003163MFSH Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Importance: High

Dear Sur,

Please let us have the report urgently.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Tuesday, 21 February 2023 12:06 pm

To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: OUR REF: D22003163MFSH Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Importance: High

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Dear Ana,

Please let us have the survey report urgently as third-party workshop is chasing.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, February 13, 2023 2:07 PM

To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; SUR <sur@lkkauto.com>

Cc: Eric Woo <EricWoo@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Dear Ana,

Thank you for the email.

Dear Sur,

Kindly assist. Our ref : CS/SMR22010027/Ecy3

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Sent: Monday, 13 February 2023 1:55 PM

To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: RE: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

TAX/10/22/2024

Dear Yan,

Please let us have the survey report as FCI received claims from TP workshop already.

Thanks & Best Regards,

Ana Magnaye

Claims Department



From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 October 2022 11:17 am
To: MTPRI <MTPRI@smrt.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

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Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 11 October 2022 9:34 AM
To: assignments <assignments@lkkauto.com>; YAN <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: FW: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED
Importance: High

Ref: TAX/10/22/2024

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLU5094T

Insured: SHB5745X

Workshop: BORNEO MOTOR

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Tuesday, 11 October 2022 9:12 am
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: RE: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED
Importance: High

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Dear Sir,

Kindly assist to expedite the PRI.

Thank you & Regards,
Suraidah
TPR Team, Claims Dept
E: suraidahb.saidi@inchcape.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Monday, 10 October 2022 4:59 pm
To: 'MTPRI' <mtpri@smrt.com.sg>
Cc: Ong Hua Yen (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <OngHuaYen@smrt.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: FW: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

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Dear Hua Yen,

For PRI

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Monday, October 10, 2022 10:16 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: claimstatusequiry <claimstatusequiry@borneomotors.com.sg>
Subject: Direct Settlement (MY) - Accident Involving SLU5094T & SHB5745X DOA 07/10/2022- VEHICLE GROUNDED

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, VF (upon request as file is big) & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHB5745X** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,
Suraidah
TPR Team, Claims Dept
E: suraidahb.saidi@inchcape.com.sg