

Rajeswari

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 11 October 2022 9:31 AM
To: Assessment Dept; 'SUR'; 'assignments'
Cc: Joseph Koh; Claims Dept
Subject: SNM22D207236 /C02/ SMY8952P /KHONGLH & YOUR REF: SLK 3833 T D.O.A:
07.10.2022 | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Pei Jia,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, 11 October 2022 8:53 am
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: SNM22D207236 /C02/ SMY8952P /KHONGLH & YOUR REF: SLK 3833 T D.O.A: 07.10.2022 | PRS SUR LIST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufikh (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 10 Oct 2022 at 18:14, Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 10 October 2022 5:47 pm

To: Assessment Dept <assessment_ral@bifrostauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: SNM22D207236 /C02/ SMY8952P /KHONGLH & YOUR REF: SLK 3833 T , TO CONDUCT PRS
D. O. A: 07.10.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above matter.

Kindly **conduct PRS SLK 3833 T** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 10 October 2022 2:27 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Accident involving SLK 3833 T &SMY 8952 P on 07/10/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, GLOCKEWERKE to notify you of the aforesaid accident involving our client's vehicle SLK3833T and your insured's vehicle SMY8952P on 07/10/2022 at 1640HRS along PAYA LEBAR ROAD

This serves as a **NOTICE** that we are claiming against SMY8952P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 10/10/2022

PRS ARRANGEMENT (Date & Time) : 11/10/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409