

Our Ref: CC1022/SHD8815Y/CK(st)  
Date: 08.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 05.10.2022 INVOLVING SHD8815Y & GBJ7506K ALONG TPE TWDS AIRPORT**

**Workshops**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHD8815Y, which was involved in the captioned accident with your insured vehicle No GBJ7506K.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	8,667.00
2. Loss of Rental	23 days x S\$ 179.76	S\$	4,134.48
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	23 days x S\$ 80.00	S\$	1,840.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **14,643.48**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****MERCEDES E220 SHD8815Y , GBJ7506K  
TPE TWDS AIRPORT****ON 05-Oct-22 09:15**

I / We

**CHUA YEONG HIN**

(Hirer) NRIC No.:

**SXXXX543C**

and/or

(Relief) NRIC No.:

**SXXXX543C**

Taxi Number

**SHD8815Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**05-Oct-2022**

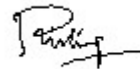
Name of Hirer

**CHUA YEONG HIN**

Hirer NRIC

**SXXXX543C**

Signature :



Address

**545 SERANGOON NORTH AVENUE 3...  
550545**

Contact No.

**93878963**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00088052202 Claim No : SNM22D207176/C02/GBJ7506K/LEWLC

Claimant : CITYCAB PTE LTD

Amount : **S\$13,264.20**  
SINGAPORE DOLLARS THIRTEEN THOUSAND TWO HUNDRED SIXTY FOUR  
AND CENTS TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD8815Y

Insured Vehicle No. : GBJ7506K

Date of Loss : 05/10/2022

Place of Accident : TPE AIRPORT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YI PLASTERS PTE LTD

Driver Name : FORKAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	8,667.00
(3) Loss of Use/Rental/Earning	S\$	4,595.20
(4) <del>CIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>13,264.20</b>
	=====	

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Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature : 

Date : 1.2.2023

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SHD8815Y

**NO/DATE**  
92828456 02.12.2022

**MAKE**  
MERCEDES BENZ

**JOB NO.**  
305532165

**MODEL**  
V-CLASS CDI 2.2L

**ODOMETER READING**

**DATE OF REG**  
21.08.2019

**CHASSIS CODE**  
WDF44781323611598

**JOB TYPE**

Description : 3P.05.10.22

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		8,100.00
Add GST @ 7.000 %		567.00
<b>Total Invoice amount</b>		<b>8,667.00</b>

Issued by : KATHERINETAN 02.12.2022 13:34:40  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

BY TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER INCIDENTS RELATING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT OWNERS RISK.

IF CUSTOMER SHALL REPORT THE VEHICLE IMMEDIATELY UPON OCCURRENCE AND WITHIN 24 HOURS OF THE INCIDENT, THE COMPANY WILL BE RESPONSIBLE FOR THE REPAIRS. THE VEHICLE WILL BE RECOVERED BY THE COMPANY AT THE CUSTOMER'S EXPENSE.

IF THE CUSTOMER DOES NOT REPORT THE VEHICLE IMMEDIATELY UPON OCCURRENCE AND WITHIN 24 HOURS OF THE INCIDENT, THE COMPANY WILL NOT BE RESPONSIBLE FOR THE REPAIRS. THE VEHICLE WILL BE RECOVERED BY THE COMPANY AT THE CUSTOMER'S EXPENSE.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC22100076



Date: 12 October 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      05/10/2022    @   09:15 hrs  
ALONG                                TPE TWDS AIRPORT  
INVOLVING                        GBJ7506K

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8815Y** (the "Taxi"). The Taxi was hired to **CHUA YEONG HIN IC NO SXXXX543C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.76** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

E READING  
516

MILEAGE  
TRAVELLED  
(KM)

HOURS OPERATED (TIME)

FROM

TO

786

270

05.50

21.25

101

315

05.00

23.40

162

61

13.00

00.30

352

190

06.50

20.20

4569

210 88154

NAME OF DRIVER

DATE

MILEAGE  
TRAVELLED  
(KM)

MILEAGE READING

HOURS OPERATED

Accident

Repair

05-10-22

27-10-22

121

121

FROM

1000

1530




INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBJ7506K

Date of Accident

05/10/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **06/08/2022 - 05/08/2023**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **05/10/2022 12:18**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

PO NUMBER CDGE0000151411  
DATE 6/10/22  
PAYMENT TERMS NT30  
SHIPPING TERMS DDP  
CURRENCY SGD  
CONTRACT  
CONTACT Lynn Yuting Lin

Line	Description	Need By Date	Qty	Unit	Price	Total
1	04-01-0204-0574-G FENDER FRONT LH Manufacturer Part Number: 447 880 3901 Department: Supplies & Logistics Dept	10/10/22	1	Each		
2	04-01-0204-0578-G FRONT BUMPER Manufacturer Part Number: 447 885 6000 Department: Supplies & Logistics Dept	10/10/22	1	Each		
3	03-01-0204-2020-G 447V1 DISK WHEEL Manufacturer Part Number: 447 401 0301 Department: Supplies & Logistics Dept	10/10/22	1	Each		
4	04-01-0204-0781-G HEADLAMP ASSY LH Manufacturer Part Number: 447 906 1201 Department: Supplies & Logistics Dept	10/10/22	1	Each		

Ship To

COMFORTDELGRO  
ENGINEERING PTE. LTD.  
59 Loyang Drive, Store 2, Level 2  
CLS4  
Singapore, Singapore 508969  
CDGE S&L, Loyang Store 2  
(CLS4)  
Attn: Lee Yong Yuet

Bill To

COMFORTDELGRO  
ENGINEERING PTE. LTD.  
205 Braddell Road West Wing  
Level 4  
Singapore, 579701  
Attn: AP Team





Mercedes-Benz

**R221400C**  
**DELIVERY ORDER**

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

Delivery To	Document Information
ComfortDelgro Engineering Pte Ltd 205 Braddell Road, Blk C Ext 1, Finance Dept Singapore 579701	Date/Time Printed 25/10/2022 16:51 Issued By 753 Vicky Hoo Hwee Qi WIP No 62162 Delivery Order No 20165294 Customer Name ComfortDelgro Engineering Pte Customer Acct No/Terms Customer Order No LY2-CDGE0000151411
Contact No	

TY	Part No	Description of Goods / Services	Qty	Bin Location												
P	MA447 880 39 01 04-01-0204-0574-G	FENDER FRONT/.	1.00													
<div>28957 5001044383</div> <div><table><tr><td colspan="2">COMFORT DELGRO LTD</td></tr><tr><td>Items supplied</td><td>Quantities</td></tr><tr><td>Issued by:</td><td></td></tr><tr><td>Signature</td><td><i>[Signature]</i></td></tr><tr><td>Sign Date</td><td>26/10/22</td></tr><tr><td>SCM, .</td><td></td></tr></table></div>					COMFORT DELGRO LTD		Items supplied	Quantities	Issued by:		Signature	<i>[Signature]</i>	Sign Date	26/10/22	SCM, .	
COMFORT DELGRO LTD																
Items supplied	Quantities															
Issued by:																
Signature	<i>[Signature]</i>															
Sign Date	26/10/22															
SCM, .																
Remarks																

Goods received in good order :

Signature, Company Stamp & Date

Any dispute to the delivery order must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Parts Logistics  
188 Pandan Loop  
Singapore 128378  
Tel: 6971 0487  
Fax: 6565 6755  
www.mercedes-benz.com.sg

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 9 November 2022 9:28 AM  
**To:** vivian@yiplasters.com  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING GBJ7506K (CHINA TAIPING) AND SHD8815Y AT/ ALONG TPE TOWARDS CHANGI ON 05/10/2022

**Yi Plasters Pte Ltd**  
DRIVER: Forkan

[By Email Only]

Dear Sir/Madam,

**You Ref: GBJ7506K**  
**Our Ref: CC3/CTI22009992/Gpa3**  
**ACCIDENT INVOLVING GBJ7506K (CHINA TAIPING) AND SHD8815Y AT/ ALONG TPE TOWARDS CHANGI ON 05/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD8815Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 1 February 2023 3:10 PM  
**To:** Jenny Lew  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D207176/C02/GBJ7506K/LEWLC / RE: Direct Settlement - Accident Involving GBJ7506K (OI : CTI - TBA) and SHD8815Y (TP : LKK REF - CC3/CTI22009992/Gpa3) on 05/10/2022

Dear Sirs,

For an update, we have settled the matter at **\$13,264.20(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 8,667.00
2. Loss of Rental (20days x \$179.76)	\$ 3,595.20
3. Loss of Income (20days x \$50.00)	\$ 1,000.00
4. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 13,264.20</b>

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 13 January 2023 4:20 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - SNM22D207176/C02/GBJ7506K/LEWLC / RE: Direct Settlement - Accident Involving GBJ7506K (OI : CTI - TBA) and SHD8815Y (TP : LKK REF - CC3/CTI22009992/Gpa3) on 05/10/2022

Hi Hsiao Tong

Pls proceed as follows:

1. Cost of Repair (w/GST)	\$ 8,667.00 (\$8,100.00 + 7%GST)

2. Loss of Rental (23days x \$179.76)	\$ 4,134.48 (23days x \$179.76)
3. Loss of Income (23days x \$80.00)	\$ 1,150.00 (23days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 13,953.48</b>

Thank you.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 13 January 2023 9:47 am

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [SEEK MANDATE] - SNM22D207176/C02/GBJ7506K/LEWLC / RE: Direct Settlement - Accident Involving GBJ7506K (OI : CTI - TBA) and SHD8815Y (TP : LKK REF - CC3/CTI22009992/Gpa3) on 05/10/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D207176/C02/GBJ7506K/LEWLC**

LKK ref : CC3/CTI22009992/Gpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBJ7506K(CHINA TAIPING) AND SHD8815Y(TP) ON 05/10/2022**

We refer to the above matter.

The accident occurred when our vehicle encroached into third party's lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at **\$13,953.48(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,719.26	\$ 8,667.00 (\$8,100.00 + 7%GST)
2. Loss of Rental (23days x \$179.76)	\$ 4,134.48	\$ 4,134.48 (23days x \$179.76)
3. Loss of Income (23days x \$80.00)	\$ 1,840.00	\$ 1,150.00 (23days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 17,695.74</b>	<b>\$ 13,953.48</b>

Surveyor recommended 4days for repair. Third party had submitted PO/DO to substantiate the claim for 23 days LOR & LOI due to non-availability of parts.

PO date: 06/10/2022

DO date: 26/10/2022

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Sent: Tuesday, 11 October 2022 12:31 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: SNM22D207176/C02/GBJ7506K/LEWLC / RE: Direct Settlement - Accident Involving GBJ7506K (OI : CTI - TBA) and SHD8815Y (TP : LKK REF - CC3/CTI22009992/Gpa3) on 05/10/2022

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