

## Yan (LKK Auto)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Monday, 10 October 2022 3:35 PM  
**To:** 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** 'Jasmine Tan'; 'Claims'; 'Zhe Wei Kek'  
**Subject:** FW: < PRI >FW: ARRANGE FOR SURVEY - SHD 9070Y Our ref: DM22HO01743

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9032 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Monday, October 10, 2022 2:40 PM  
**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Cc:** Claims <claims@transcab.com.sg>; Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
**Subject:** Re: < PRI >FW: ARRANGE FOR SURVEY - SHD 9070Y

Dear Josephine

We will appoint LKK Auto Consultants Pte Ltd to survey our taxi.

Thank you.

Regards  
Jasmine Tan  
10.10.2022

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Monday, October 10, 2022 9:10 AM  
**To:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Subject:** RE: < PRI >FW: ARRANGE FOR SURVEY - SHD 9070Y

Without Prejudice

Dear Jasmine ,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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<b>3) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>4) Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	<b>8) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

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**From:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>  
**Sent:** Sunday, 9 October 2022 10:09 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Subject:** ARRANGE FOR SURVEY - SHD 9070Y

Hi All

Please arrange for survey on 10.10.2022. The detail is as below :

YP982K - 6/10/2022 AT 1027HRS - SHD 9070Y

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Thank you.

Regards  
Jasmine Tan  
9.10.2022

